Dear Residents,

ON BEHALF OF THE COMMUNITY LIVING OFFICES, WE WOULD LIKE TO WELCOME YOU TO YOUR NEW HOME.

During your stay in the residence halls, you will be a part of an inclusive community that celebrates and highlights the diversity of our student body. We are committed to providing you an enriching experience on campus that allows you to get to know your peers, the staff within the Offices of Community Living, and the student staff members in residence. Fulfilling this commitment amid the COVID 19 pandemic means that many aspects of life on campus this fall will be different from previous years. We will be utilizing creative ways to connect you with your peers and campus resources that ensure your health and well-being, and we encourage you to be open to and engage with these new experiences. Our student and professional staff members are here to support you and provide a secure environment in which you can experience meaningful opportunities for engagement.

We are committed to your success and strive to provide you with exceptional services, and quality facilities. This guidebook is designed to serve as a reference tool for you while you are living on campus. This year there will be additional important information regarding the safety precautions, policies and procedures that will be in place during the pandemic. For the safety of our students, common area spaces will not be available during the 2020-2021 academic year. These include, but are not limited to, common kitchens, lounges, TV rooms, study rooms, computer rooms, exercise rooms and music rooms. We must all do our part to keep each other safe and well. You can also use it to learn more about the programs, services, and facilities provided by the offices within Community Living that are at your disposal.

Once again, welcome to your new home and have a successful academic year!

Sincerely,

Roger Becks, Executive Director of Student Auxiliary Services
Sarah Mansfield, Ed.D, Director of Housing Operations
Jessica Kupper, Director of Residential Life
Kerby Nelson, Director of Scheduling and Events
Ian Magowan, Senior Manager of Dining Programs

Revised 8/10/20
Mission, Vision, & Core Values of Community Living

Mission

Our focus is to create an inclusive and secure environment while providing exceptional programs, services, and quality facilities for our students and the community.

Vision

Act with an unwavering commitment to student success, leadership, and meaningful opportunities for engagement.

Core Values

| LEADERSHIP | Our actions will inspire others. |
| INTEGRITY | Above all we will be honest and open. |
| RESPECT | All members of our community are treated fairly. |
| INCLUSIVITY | We celebrate and empower our unique differences. |
| COMMUNITY | We encourage everyone’s contribution for collective growth. |
# University Directory

## Community Living Offices

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Housing Assignments</td>
<td>410-516-7960</td>
</tr>
<tr>
<td>Housing Facilities</td>
<td>410-516-7962</td>
</tr>
<tr>
<td>Off-Campus Housing</td>
<td>410-516-7961</td>
</tr>
<tr>
<td>Dining Programs</td>
<td>410-516-3383</td>
</tr>
<tr>
<td>Scheduling &amp; Event Services</td>
<td>410-516-8209</td>
</tr>
<tr>
<td>Office of Residential Life</td>
<td>410-516-8283</td>
</tr>
</tbody>
</table>

For the most up-to-date Residential Life contact information and full staff contact list, visit: studentaffairs.jhu.edu/community-living/residential-life/contact-us-2.

## Maintenance Emergencies

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
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</thead>
<tbody>
<tr>
<td>Housing Facilities</td>
<td>410-516-7962</td>
</tr>
<tr>
<td>Security</td>
<td>410-516-7777</td>
</tr>
</tbody>
</table>

(after hrs)

## Student Services Directory

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>A Place to Talk (APTT)</td>
<td>410-516-8278</td>
</tr>
<tr>
<td>Academic Advising (Arts &amp; Sciences)</td>
<td>410-516-8216</td>
</tr>
<tr>
<td>Academic Advising (Engineering)</td>
<td>410-516-7395</td>
</tr>
<tr>
<td>Army ROTC</td>
<td>410-516-7474</td>
</tr>
<tr>
<td>Athletic Center (Varsity)</td>
<td>410-516-7490</td>
</tr>
<tr>
<td>Bookstore</td>
<td>410-516-8317</td>
</tr>
<tr>
<td>Campus Ministries</td>
<td>410-516-1880</td>
</tr>
<tr>
<td>Campus Security Office (Non-emergency)</td>
<td>410-516-4600</td>
</tr>
<tr>
<td>Career Center</td>
<td>410-516-8056</td>
</tr>
<tr>
<td>Center for Social Concern</td>
<td>410-516-4777</td>
</tr>
<tr>
<td>Counseling Center</td>
<td>410-516-8278</td>
</tr>
<tr>
<td>Digital Media Center</td>
<td>410-516-3817</td>
</tr>
<tr>
<td>Homewood Emergency Response</td>
<td>410-516-7777</td>
</tr>
<tr>
<td>JHUnions</td>
<td>410-516-4873</td>
</tr>
<tr>
<td>I.T. Services</td>
<td>410-516-HELP (4357)</td>
</tr>
<tr>
<td>Johns Hopkins Operator</td>
<td>410-516-8000</td>
</tr>
<tr>
<td>LGBTQ Life</td>
<td>410-516-8730</td>
</tr>
<tr>
<td>Milton S. Eisenhower Library</td>
<td>410-516-8335</td>
</tr>
<tr>
<td>New Student Orientation &amp; 1st Year Experience</td>
<td>410-516-8666</td>
</tr>
<tr>
<td>News &amp; Information</td>
<td>410-516-7160</td>
</tr>
<tr>
<td>Office of Dean of Student Life</td>
<td>410-516-7160</td>
</tr>
<tr>
<td>Office of Fraternity and Sorority Life</td>
<td>410-516-0561</td>
</tr>
</tbody>
</table>
Student Services Directory (cont.)

Office of Multicultural Affairs . . 410-516-8730
Office of the Registrar . 410-516-8080
Psychiatric or Health Emergencies . . 410-516-7777
Recreational Center (Intramural) . . . . 410-516-5229
Security Escort Service 410-516-8700
Security Emergencies . . . . 410-516-7777
Student Accounts . . 410-516-8158

Student Leadership & Involvement . . . . 410-516-4873
Student Disability Services . . . . . . . . 410-516-4720
Student Employment . . . . 410-516-8414
Student Health & Wellness Center . . . . 410-516-8270
Technology Store & Laptop Support . . . . 410-516-0448
Women & Gender Resources . . . . 410-516-8730

Baltimore City Directory

Ambulance Service . . 410-516-7777
City Police . . . . . . 410-516-7777
Fire Department . . . . 410-516-7777
MTA Bus Information . 410-539-5000

WHEN ON CAMPUS, CONTACT THE APPROPRIATE UNIVERSITY OFFICE OR YOUR RESIDENT/COMMUNITY ADVISOR BEFORE CALLING A CITY AGENCY IN AN EMERGENCY.

If you must call a city agency first, please inform your resident/community advisor or Campus Security (410-516-4600 during office hours, 410-516-7777 after hours) as soon as possible after contacting the city agency.
Johns Hopkins University
Anti-Discrimination Policies

The University is committed to maintaining learning and working environments that are free from all forms of harassment and discrimination. Accordingly, harassment based on an individual’s race, color, national origin, immigration status, ethnicity, age, disability, religion, sex, gender, pregnancy, military status, veteran status, marital status, sexual orientation, gender identity or expression, genetic information, or other legally protected characteristics is prohibited.

The University will not tolerate any type of prohibited discrimination, including, but not limited to, sexual harassment (which includes sexual misconduct), other types of discriminatory harassment, or retaliation in the workplace or educational environment, whether committed by faculty, staff, or students, or by visitors to Hopkins while they are on campus and/or participating in our programs or activities.

Each member of the community is responsible for fostering civility, for being familiar with applicable anti-discrimination policies, and for refraining from conduct that violates University anti-discrimination policies.

Complaints of sex discrimination may also be emailed to: titleixcoordinator@jhu.edu

 Please refer to the links below for the important full text of, as well as responsibilities, resources, and procedures available under, the University’s various anti-discrimination policies and statements:

SEXUAL MISCONDUCT POLICY & PROCEDURES:
sexualassault.jhu.edu/policies-laws

ANTI-HARASSMENT POLICY/POLICY AGAINST DISCRIMINATORY HARASSMENT:
oie.jhu.edu/discrimination-and-harassment/

OTHER EQUAL OPPORTUNITY POLICIES & STATEMENTS:
oie.jhu.edu/policies-and-laws

EQUAL OPPORTUNITY / TITLE IX NOTICE FOR STUDENTS, FACULTY, STAFF & APPLICANTS:
oie.jhu.edu/policies-and-laws/jhu-policies/Equal_Opportunity_and_Title_IX_Notice

QUESTIONS OR REPORTS REGARDING DISCRIMINATION
Including under Title VI, Title IX, and Section 504, may be raised to the:

OFFICE OF INSTITUTIONAL EQUITY
Wyman Park Building
Suite 515
3400 N. Charles Street
Baltimore, MD 21218
Phone: (410) 516-8075
TTY: (410) 516-6225

OIE-JHU
Community Living

Housing Assignments

From the traditional Room Selection Process (RSP) for rising sophomores to the assignment process for incoming students, the Assignments team works to assign students into University housing. The team also works closely with Student Disability Services to house students who require accommodations.

Through your experiences in university housing, we hope you will have the opportunity to learn to appreciate and respect individual differences and cultural diversity while fostering personal growth and developing a greater understanding of your own identity.

Housing Facilities

MAINTENANCE & ENVIRONMENTAL SERVICES

A full staff of maintenance and custodial employees is assigned to keep the residence halls clean and well maintained. Any maintenance problems in the residential halls should be reported to the Housing Facilities Office at 410-516-7962. After office hours and on weekends, emergency maintenance service is available by calling Security at 410-516-7777. Emergencies include flooding, fire, and security issues.

Non-emergency maintenance requests can be entered through our website: studentaffairs.jhu.edu/community-living/university-housing/facilities-services/maintenancerequest

Maintenance work is prioritized so that emergency and urgent work will be accomplished first; consequently, the wait for minor repairs may be longer, especially in the busy months of September and October. It is important that you report problems as early in the day as possible in order to maximize response time.

J-Cards

If you are having access problems with your J-Card, contact Housing Facilities at 410-516-7962. Lost J-Cards should be reported to Housing Facilities from 8:30am – 5:00pm, M–F and to Security at 410-516-7777 after business hours. For replacement J-Cards, please contact J-Card Services (Wyman Park, Suite 171).

Please call or visit Housing Facilities with any questions about your keys or J-Card.

REPLACEMENT FEES FOR LOST/UNRETURNED ITEMS

- $15 - Mail Key
- $20 - JCard/Access card
- $125 - Lock Change
Community Living

Maintenance Requests & Services

For emergency maintenance requests, students will need to wear a mask and stay socially distanced from maintenance staff. Maintenance staff may require students to go into the hallway or another part of the suite/apartment.

For regular maintenance requests, appointments will be scheduled to coordinate a time when the student is not present.

Extermination Services

Areas are monitored regularly, and exterminators are on campus Monday, Tuesday and Thursday to handle specific requests. If your room requires service, contact Housing Facilities at 410-516-7962 immediately. Residents attempting to rectify the problem themselves or ignoring it without reporting it will cause further infestation in both their unit and the surrounding units. This could create a serious health issue. In addition, any damage caused by unreported pests will be the resident’s responsibility.

Decorating / Alterations

You must adhere to the following guidelines in decorating and caring for your personal space.

You may not install equipment, make alterations, paint, or make repairs. You may not change or add to the existing shape of your room.

Transparent tape, adhesives, 3M poster strips or nails are not to be used on walls. Hooks and wires for hanging pictures from the molding in the room are available in the Housing Facilities Office in Wolman Hall. Painter’s tape, pushpins, and tacks are permitted for hanging on walls.

For fire safety reasons, nothing may be attached to room ceilings or doors with the exception of one small message board on your door, which must be removed at move-out. Nothing can be draped from ceilings, i.e. lights, tapestries, etc.

Call the Housing Facilities Office at 410-516-7962 with any maintenance questions or problems. You can also make non-emergency maintenance requests at our website: studentaffairs.jhu.edu/community-living/university-housing/facilities-services

CALL SECURITY AT 410-516-7777 IF YOU HAVE AN AFTER-HOURS EMERGENCY MAINTENANCE OR CUSTODIAL PROBLEM.
Locked Out of Your Room?

**Mon. – Fri.**
8:30 am - 5 pm... Residential students should contact Housing Facilities at 410-516-7962 before visiting the office to retrieve a key or temporary jCard

5 pm - 8 pm. . . . . . Residential students should contact Campus Safety & Security at 410-516-4600

8 pm - 2 am. . . . . Residential students should contact the RA on duty (contact info is posted in the halls)

2 am - 8:30 am. . . . . Residential students should contact Campus Safety & Security at 410-516-4600

**Sat. & Sun.**
8 pm - 2 am. . . . . Residential students should contact their RA or the RA on duty; if unsuccessful, contact Campus Safety & Security at 410-516-4600

2 am - 8 pm. . . . . Residential students should contact Campus Safety & Security at 410-516-4600

Any assistance from any University employee in regaining access (including Housing Staff, Resident Advisors, and Security) will be maintained as record concerning the occurrence. Should there be as many as three occurrences, subsequent lockouts will result in a $20.00 excessive lock out fine for each additional incidence being charged to your student account. This count is reset at the start of each academic year.
Community Living

Housing Processes & Information

Student Status Requirement

University Housing is provided to registered, full-time Krieger School of Arts & Sciences and Whiting School of Engineering undergraduate students of the University. When a student graduates, withdraws, takes a leave of absence, fails to register full time for the semester, or is academically dismissed, the individual will be required to vacate University Housing immediately.

Students in concurrent programs whose status changes during the current contract period are eligible to remain in University Housing through the end of the contract period. However, they will not be permitted to renew for the following academic year.

Graduate Students are ineligible for University Housing.

Residence Requirement

JHU has a two-year residency requirement for all new students attending Johns Hopkins University. It is the philosophy of the Housing and Residential Life departments that living on campus for the first two academic years provides valuable support and education for college students beyond the classroom. This policy requires that first- and second-year students reside in University Housing or at home with a parent or legal guardian. All residential students residing in the residence halls are required to enroll in a meal plan for the entire academic year.

Entering transfer students who have completed one to three semesters of college must live in JHU housing for one year. Entering transfer students who have completed two years of college (four semesters) have satisfied the JHU residency requirement and should arrange to reside off-campus.

Please note that for the 2020-2021 academic year, only students with approved exceptions through Student Outreach & Support will be housed in University housing.

Housing Contracts

The housing contract for all first- and second-year students is for the period beginning on Saturday, August 29, 2020, and ending at 12:00 pm on Friday, May 14, 2021. Residents may not move in before the assigned date or move out past 12:00 pm on May 14, 2021. The housing contract for third- and fourth-year students is for the period beginning on Saturday, August 29, 2020 and ending at 10:00 am on Wednesday, December 23, 2020.

The room and board contract that was signed and submitted is a binding agreement between the student and the University. It is in effect for the entire contract term. Release from the contract is permitted only under the conditions of academic
Community Living

Housing Contracts (cont.)

withdrawal or dismissal, completion of academic studies at JHU, or leave of absence from the University. The following constitutes grounds for cancellation by Hopkins:

- Default on terms of the contract or payment, in which case Hopkins will give the student written notice one week in advance stating the date of termination of the contract.
- Withdrawal/leave of absence from the University for personal reasons verified by the appropriate Dean’s Office.
- Academic suspension or dismissal verified by the appropriate Dean’s office.
- An emergency or other condition that, in the judgment of Hopkins, requires the student to vacate the premises, in which case Hopkins will refund to the student the pro-rated rental payment for the unexpired term.
- An approved study abroad verified by Academic Advising.
- Students who wish to cancel a University Housing contract because all degree requirements have been met must provide a written statement on an official Housing Office Action Form indicating the date on which all degree requirements will be completed, and a vacate date 30 days prior to the student’s desired termination date. Graduation will be verified by the Registrar’s office. Contract cancellation due to graduation, will be effective no earlier than December 31 or May 31, whichever is applicable.

For more information regarding the terms of your room and board agreement with the University, please read the Community Standards and Policies Brochure. Try to become familiar with the contents of both documents.

Residence Hall Winter Break Close Down

All students residing in University housing must vacate during winter break. All residents must vacate their building by 10:00am on Wednesday, December 23, 2020 (or 24hrs after their last final, whichever occurs first) and may return prior to the first day of classes for the Spring 2021 semester. Since heat and hot water are turned down during this time and there are no RAs on campus, no exceptions will be made to this closedown requirement.
Community Living

Gender Inclusive Housing

*Housing and Residential Life affords students the opportunity to live in housing with student(s) that are not of the same sex. Traditionally, housing assignments and placements were created with students of the same sex and, in general, that will continue.*

The Gender Inclusive Housing (GIH) policy exists to meet the needs of all students by nurturing an atmosphere in which students can be the most comfortable with those with whom they live. It is important that the residential community maintains an atmosphere that values diversity, social justice, and promotes the dignity of all people. Sophomore and upper-class students may live with whomever they choose, regardless of biological sex or gender identity, which will create a gender inclusive unit. Incoming freshmen interested in Gender Inclusive Housing check off the GIH box on their housing questionnaire and search for other freshmen who chose the same option. All students, regardless of their preferred housing style, are encouraged not to live with someone they may be dating.

Right of Entry

Hopkins personnel have the right to enter the premises for inspection at any time whenever necessary for purposes of repair, maintenance, wellness or safety checks and breaks. The right of entry includes, but is not limited to, agents of the University who enter the premises for the purpose of inspection and treatment of rodent and insect infestation or inspection for compliance with housing regulations. Residential Life staff may also enter if a safety or policy violation is perceived to be occurring in the room and no one is answering the door. The signing of the housing contract only allows entry into the assigned University Housing facility by the resident. All personnel entering a student room are required to wear masks.

Health & Safety Checks /Confiscation

Due to COVID-19, in-person Health & Safety Checks will not be performed by the Office of Residence Life and Housing Operations. Students will be required to complete an alternate Health & Safety assessment each semester, which will be sent to their student email account. Failure to complete the assessment may result in disciplinary action. Students are still expected to follow all policies regarding health and safety, cleanliness, and fire safety as listed below.

Any University property not authorized to be in a student’s room will be confiscated, and the students who reside in the room will face disciplinary action. This includes University and non-University signs.

Prohibited items may also be confiscated if found during maintenance to the room or during inspections. If any items are confiscated, notification will be left providing instructions regarding retrieval or disposal of said items. Any items not retrieved by their deadline will be donated to charity.
Prohibited Items include:

- Air conditioners (except University-issued AC units in Rogers House)
- Alcohol, drugs
- Alcohol paraphernalia (beer pong tables, beer bongs/funnels, kegs, items associated w/ drinking games)
- Amplified music
- Baltimore City property or signage
- Beds lofted without permission/assistance of the Housing Office or wardrobes put on top of drawers
- Blocked exit from room/suite/apartment
- Candles and any open flame wax burners (decorative, ceremonial, or otherwise)
- Ceiling hangings and tapestries
- Chargers (for phones, cameras, laptops, etc.) and adapters can pose a fire hazard at times. They are to be unplugged when not in use.
- Cloth banners or posters larger than 24” x 36”
- Cooking appliances with external heating element or without auto-shutoff
- Dismantled, disengaged, or covered smoke detectors
- Drug paraphernalia
- Empty food or beverage containers (including items previously containing alcohol)
- Excessive clothing and/or trash on floors
- Excessive paper, stickers on doors
- Halogen lamps (desk/floor styles)
- Hookahs (decorative or otherwise)
- Hover-boards
- Incense
- Live trees
- Loose wires running across floors
- Lounge and common area furniture
- Microwaves exceeding 1100 watts
- More than half the wall surface covered in posters, pictures or cloths (24” x 36”)
- Multiple extension cords to one outlet
- Open food containers, excessive dirty dishes
- Pets
- Refrigerators exceeding 4ft3 and/or 1.5amps
- Security/traffic cones
- Track lighting, dismantled university-provided lighting
- Unacceptable Room Conditions
- University/non-University signage
- Weapons
- Window screen removal or damage

NO ITEMS CAN BE AFFIXED, HUNG, MOUNTED, SECURED, DRAPEP OR PINNED TO ANY CEILING.
Check-In & Check-Out

Only one room key per resident will be issued at the time of check-in. Keys will not be distributed to friends and family.

**IT IS ILLEGAL TO DUPLICATE UNIVERSITY KEYS AND WILL RESULT IN A FINE.**

*Keys can be dropped off at the key drop box located in Wolman.* Students who do not return their issued keys will be charged $125 for a lock change and $15 for a mailbox key. If students are vacating before their contract ends, Housing Facilities must be informed, keys must be returned, and a proper checkout must occur.

Late Fees

*Students will be billed prior to the beginning of each semester.*

The University will assess a late fee of 1¼ percent compounded monthly against any student’s account bill that is not paid in accordance with the stipulations on the University student invoice.

Loss of Property / Renter’s Insurance

The University cannot take responsibility for students’ personal property. Students are strongly advised to purchase or check with their family’s current homeowners’ insurance coverage about coverage for their personal property. Students and families may be able to secure the appropriate rider or seek additional coverage to cover the loss, damage, or theft of their personal property. Laptop computers, cell phones, tablets, etc. are a common target for theft.

For more information about renters insurance, contact National Student Services, Inc. at contactus@nssi.com

Room Holding Deposit

**SOPHOMORE STUDENTS:**

If you are not returning to the University, it is your responsibility to directly inform the Housing Office by August 1st of your decision not to return. If you fail to notify Housing of your intent not to return to the University by August 1st, you will be responsible for a $500.00 administrative fee.

**UPPER-CLASS STUDENTS:**

*(Students that have fulfilled the two-year residency requirement).*

If you have secured a space in University Housing and decide to cancel your housing contract to move off campus you must notify Housing directly before June 1st of the upcoming school year and all charges shall be waived except for a $500.00 administrative fee. If notification is received after June 1st but before the earliest move-in date, you will be responsible for two months of the applicable room charges.
Community Living

Mail Services

In efforts to ensure the safety of students and staff, package pick-up will be available by appointment only. Once Mail Services has processed your package, you will receive a confirmation to your JHU email. Please follow the link in the confirmation email to our appointment calendar and select a time most convenient for you.

Office Hours

Monday - Friday: 9am - 6pm

Appointment Pick-Up Hrs.

Monday - Friday: 11am - 1pm, 2pm - 6pm

Wolman Mailroom

LOCATED ON THE TERRACE LEVEL OF WOLMAN HALL
Accepts packages for residents of Homewood Apartments.

UPS and USPS Shipping Service, fax service, postage stamps, boxes, and packaging supplies are available in the Wolman Hall mailroom. Payment options include check, money order and J-Cash.

* All hours are subject to change during the summer, holidays, and intersession periods. Residents will be notified of changes. *

Mailing Address Format

HOMEWOOD APARTMENTS
Student’s Name (first + last)
3003 N. Charles St.
Apt. # _ _ _
Baltimore, MD 21218

Mail Forwarding & Change of Address

All University Housing residents are strongly encouraged to file an official United States Postal Service (USPS) Change of Address form or Mail Forwarding Request at least two weeks prior to vacating in order for their mail to be forwarded in a timely and appropriate fashion. If a change of address or mail forwarding request is not submitted directly to the USPS, any mail delivered to our campus mailrooms after you have already vacated university housing may be returned to sender.

Visit usps.com for more information.

We would like to emphasize that you can make the Change of Address process faster and easier by notifying everyone (i.e. friends, family members, business, organizations) who sends you mail of your new address and the date of your move, two weeks before your move. Many bills and statements have an area for making an address change notification.

REMEMBER: CHANGE OF ADDRESS FORMS COVER FIRST CLASS MAIL FOR ONE YEAR AND PERIODICALS AND STANDARD MAIL FOR ONLY ONE MONTH.

After this time period, they will not be forwarded but discarded. Therefore, it is imperative that students contact mailers directly to change their addresses prior to vacating housing.
University Housing

WE ARE UNABLE TO GUARANTEE RENEWAL WITHIN UNIVERSITY HOUSING TO STUDENTS WHO HAVE SIGNED A 2020-2021 HOUSING CONTRACT.

For the 2020-2021 academic year, students with approved exceptions through Student Outreach & Support will be residing in Homewood Apartments. Please note, juniors and seniors who have signed contracts for the fall semester are not guaranteed housing for the spring semester.

For the safety of our students, common area spaces will not be available during the 2020-2021 academic year. These include, but are not limited to, common kitchens, lounges, TV rooms, study rooms, computer rooms, exercise rooms, and music rooms.

Card Access System & Security

Residents will use their J-Card to gain admittance to the front door of the building and to access their wing. In Homewood, a 24-hour security officer is stationed in the lobby to deter unauthorized individuals from gaining access to the building and to intervene in security related incidents.

Computer Rooms

Due to common space closures, students will be able to access most computer lab applications remotely.

Visit myJLab: studentaffairs.jhu.edu/computing/campus-resources/myjlab for more information.

Ethernet & Wi-Fi Service

All of our buildings are equipped with wireless and wired internet connectivity.

Problems or trouble? Call IT Services at 410-516-4357 for hook-up, free of charge.

Heating & Cooling (HVAC)

Located in every apartment, you can adjust the temperature to suit your comfort. Refer to directions posted on your unit. For energy conservation purposes, the air conditioning systems can be set to 72 degrees or warmer in the summer months and heating units can set to 76 degrees or cooler in the winter months depending on the preference of the occupant.

Contact Housing Facilities at 410-516-7962 with any problems or questions you may have about your HVAC unit.
Laundry Rooms & Guidelines

J-CARD OPERATED

Laundry facilities are located on the lobby level of Homewood. Laundry costs are included in the on-campus housing fees and as such all residents will automatically receive 18 cycles of laundry per month (1 wash or dry = 1 cycle). The 18 cycles per month are valued at $27 ($1.50 per cycle) and on the 1st of each month, the balance is reset to $27. In order to check your balance, simply log onto your account in SIS or download the eAccounts app (where your mobile credential is set up). Please note that you will see a separate laundry cash balance. Laundry cash can only be used in the residence hall laundry rooms. If you utilize all 18 cycles in one month, and still have more laundry to do, J-Cash can then be used to pay for laundry.

To use your laundry cycles, simply go to the residence hall laundry room closest to you, select your laundry machine, and swipe your card! It’s that easy! Download the Speed Queen app to track the status of your washer/dryer.

THE FOLLOWING INFORMATION WILL HELP YOU STAY SAFE WHEN USING THE LAUNDRY FACILITIES:

• The custodial staff are regularly wiping down the machines and other commonly touched surfaces to help limit the spread of germs, but you can do your part as well!

• Remember to maintain social distance (6ft/1.83m) and wait outside the laundry room if there are already others inside. Do not congregate inside the laundry room or in the hallway near the laundry room.

• Wash your clothes on the warmest setting possible (check your tags for laundering recommendations) and fully dry your clothes.

• Adding extra laundry detergent will not help eliminate germs. Please use only the recommended amount (1/4 cup or less).

• Try to avoid shaking dirty laundry.

• Wash your hands after doing laundry.

• Disinfect your laundry bags/baskets regularly. Germs can live here too!

• Do not remove another student’s laundry from a machine. Setting their laundry on top of another machine or table may contribute to the spread of germs.

• Please be conscientious and remove clothing from machines quickly. Use the Speed Queen app to track your laundry and get notified when your cycle finishes!

• Keep in mind, laundry rooms are less frequented in the morning; this will help you keep a safe distance from others.

Questions? Contact Housing Facilities at 410-516-7962.

Parking

Most street parking in the area is metered or limited hourly parking only. Students living in the residence halls are strongly discouraged from bringing cars to campus because they do not qualify for either a city or campus permit, however, students residing in Homewood Apartments could apply for a city permit.
University Housing

Phone Access System
Phones are available in some common lounges and hallways. These phones can also be used to contact Security for emergencies by pushing the red button.

Security Foot Patrol
All University-owned apartment buildings are patrolled by JHU Security Post 207 officers, 24-hours a day.

Trash Disposal
All residents living in the apartments are responsible for emptying their trash on a routine basis. Please tie all bags shut before depositing them in the trash rooms in Homewood. The trash rooms and cans are emptied daily.

Vending Machines
Vending machines offer both snacks and beverages and are located in the laundry room.

Homewood Apartments

Description
Situated in the heart of Charles Village, the Homewood Apartments offers the convenience of specialty shops and ideally located JHU Student Services Offices. Homewood has efficiencies, one, two, three, or four-bedroom apartments with living rooms, full kitchens and 1 or 2 bathrooms.

Furniture & Decorations
Furniture is provided in all apartment units. The University can neither remove nor add furniture other than what is provided.

STANDARD APARTMENT FURNITURE

Bedroom Furniture - Per Student
- 1 bed
- 1 chest and mirror
- 1 desk, carrel & chair
- 1 desk lamp
- 1 night stand
- Window blinds

Living Room Furniture - Per Unit
- 1 sofa and/or loveseat/chair
- End tables
- Table lamps
- Dinette table & chairs
- Window blinds

Bathroom
- 1 shower curtain

Be careful with the furniture. You are responsible for any damage beyond normal wear and tear. Inform the Housing Facilities Office if any furniture is missing from your room.

RA Room Locations
- 301
- 322
- 328
- 401
- 410
- 422
- 428
- 501
- 511
- 528
- 601
- 611
- 622
- 628
Sustainability Practices

1. Recycling

Housing buildings have a mixed recycling system.

**THE FOLLOWING ITEMS SHOULD BE PLACED IN THE GREEN RECYCLE BIN:**

- Mixed office paper (including envelopes with clear windows, magazines, all color copy paper, newspapers, etc.)
- Cardboard (including cereal and packaged food boxes)
- Metal cans, clean foil
- #1 and #2 plastic bottles and jugs only (including drink bottles, laundry detergent bottles, etc.) All other plastics should be placed in the incinerate bin.

*Food and beverage containers should be empty before recycling.*

2. Compost Bins

All housing buildings have compost bins located in trash rooms, kitchens and some common rooms.

**THE FOLLOWING ITEMS SHOULD BE PLACED IN THE YELLOW COMPOST BINS:**

- All food waste
- Soft paper products (tissues, paper towels)
- Paper product with food on it (plates, napkins)
- Paper Coffee cups
- Compostable fiber to-go containers (e.g. Meals in a Minute)
- #7 Compostable plastic cups & to go containers (sold in all campus cafes)
- Compostable utensils
- Pizza boxes - they do not need to be empty
- You can also request a countertop bin to collect compost from the Housing Operations Office: studentaffairs.jhu.edu/community-living/university-housing

3. Electronics

Electronics can be recycled in the designated bins in the lobbies of each residence hall.

**BASICALY ANYTHING WITH A BATTERY OR CORD CAN BE E-CYCLED, INCLUDING:**

- Computers
- Laptops
- Monitors
- Printers
- Cell phones
- Batteries
- Printer cartridges
- Computer accessories

*Residents should wipe any personal information from devices before recycling.*
4. Academic Buildings

In the academic buildings on campus we do separate paper and cardboard from the container recycling (metal & plastic) because more paper is generated in academic spaces and keeping it separate creates a cleaner recycling stream.

**PLEASE SEPARATE YOUR WASTE AS FOLLOWS:**

- Paper and cardboard in the blue bins
- Metal and #1 & #2 plastic recycling in the green bins
- Compost in the yellow bins
- Trash in the grey bins

5. Terracycle

**ADDITIONALLY, THERE ARE TERRACYCLE BINS LOCATED IN THE LOBBIES OF ALL BUILDINGS FOR HARD TO RECYCLE ITEMS, INCLUDING:**

- Personal care products including cosmetic packaging like lipstick tubes, hair care packaging, and body lotion tubes
- Oral care products including toothbrushes, floss containers and toothpaste tubes
- Energy bar wrappers, chip bags, and candy wrappers
- Writing utensils including pens, markers, mechanical pencils, and highlighters

6. Other Waste

**ALL OTHER WASTE SHOULD BE PLACED IN THE GRAY TRASH (INCINERATE) BIN.**

Do your best to follow the guidelines and images on the waste bins signs but when in doubt, throw it out (into the incinerate bin). Contamination in our recycling and compost bins can cause the loads to be rejected.

*Compost, trash, and recycling bins can also be found in lobbies, kitchens and common spaces throughout all of the residence halls and academic buildings.*

7. Sustainable Living Tips

- Turn off your laptop, monitor, printer, room lights, television, gaming system, etc. when not being used and when you leave your room.
- Turn off the faucet while you brush your teeth, wash your face and hands, shave, etc.
- Bring as much home with you as possible during winter and spring breaks to reduce the amount of stuff you’ll need to pack up at the end of the semester.
- Purchase and use reusable products including water bottles, to-go mugs, utensil set, stainless steel straws, lunch bag, snack bag, produce bag, food wrap, and more. Stock your room with reusable plates, bowls, and utensils to eliminate the need for single-use items.
Sustainable Living Tips (cont.)

- First-year students are invited to sign up for Green Lead, a volunteer leadership training program through the lens of campus sustainability. Registration opens in December and can be found at sustainability.jhu.edu/take-action/students.

To learn more:
Visit Homewood Recycling and JHU Sustainability at sustainability.jhu.edu or follow us on Facebook, Instagram, and YouTube @homewoodrecycling.

8. Green Move-In

While many students refer to general university packing lists prior to move-in, these lists often include unnecessary items because of supplies and resources available to students at their institutions at no additional cost. With this in mind, we’ve created a Green Packing List for students to follow when buying supplies, decor, clothes, and personal items before arriving at Hopkins. Using this list, in addition to buying items second-hand, are impactful and cost-effective strategies to reduce your resource consumption and environmental impact prior to and during move-in.

To learn more:
Visit JHU Sustainability at sustainability.jhu.edu/green-move-in-move-out.

9. Green Move-Out

As the end of the year approaches, you may want to begin to think about what you are going to do with all the stuff you have accumulated over the year. As part of Housing’s commitment to sustainability and giving back to the community, residents will be able to bring all of their unwanted but usable clothing, shoes, housewares, books, toiletries and appliances as well as unopened, non-perishable food to a collection point for donation (locations and times TBD).

Visit jhfre.jhu.edu/recycling to learn more, view waste bins signs and request green waste event support.

Follow @HomewoodRecycling on Instagram, Facebook, and YouTube!
Community Standards of Residential Life

Description

The safety and well-being of students is our primary concern, and we should all play a role in ensuring the well-being of all members of our community. The Office of Residential Life, in conjunction with the staff of Community Living, Campus Safety & Security, and the Office of the Dean of Student Life, will offer resources and assistance in a myriad of circumstances if a member of our community is in a hazardous or compromising situation.

Residents are expected to respect the rights of others by behaving in a fashion that is considerate of others; further, residents should take responsibility for their own actions. It is important to be aware of and comply with the relevant local, state, and federal laws as well as the Student Conduct Code and other University policies and procedures governing student conduct. All residents are to cooperate with and respect Residential Life and other University staff members, as they are responsible for enforcing the policies and procedures designed to allow residents to live, study, and socialize together in comfort and community.

Below are both the outline of the Residential Conduct Process and a non-exhaustive list of guidelines to follow related to our Community Standards. To be clear, all students are held to the terms of the Student Conduct Code and residential students are held to those plus these additional elements as they relate to being members of the university housing community.

Residential Conduct Process

Students are reminded that they are responsible for adhering to all policies within the Living at Hopkins Guidebook, the Student Conduct Code, and other University policies and procedures, including without limitation those available on the University Policies Website. For additional assistance, please contact a Residential Life staff member or the Office of the Dean of Student Life. For updated information regarding policies and procedures, please visit the links provided.

Students who are alleged to have violated Residential Policies or University policies or procedures (i.e. the respondent) will be afforded the process specified in the Student Conduct Code: studentaffairs.jhu.edu/policies-guidelines/student-code. Conduct administrators within Residential Life include but are not limited to the Residence Directors, Associate Director, or the Director of Residential Life or their designee(s) in the Office of the Dean of Student Life.

Sanctions & Corrective Measures

The Office of Residential Life uses progressive sanctioning and corrective actions/measures for resolving violations of the Living at Hopkins Guidebook, the Student Conduct Code, or other University policies and procedures. Please refer to the Student Conduct Code for more information studentaffairs.jhu.edu/policies/student-code.

Record Keeping

Any time a student accepts responsibility or is found responsible for violating the Student Conduct Code a disciplinary record is created and maintained as outlined in the Student Conduct Code: studentaffairs.jhu.edu/policies-guidelines/student-code.
University Housing Policies

Description

Within university housing, students and guests are expected to know, understand, and adhere to the following policies and expectations (listed here alphabetically) in addition to those outlined in the Student Conduct Code studentaffairs.jhu.edu/policies/student-code.

Please note that in accordance with Student Conduct Code 19 Condoning, students who observe or are in the presence of a violation of university policy or law, are expected to remove themselves from participation and encouraged to report the violation.

Alcohol & Other Drugs

Residential Life, alongside the University, works to support individual students in their goals for healthy behavior change while cultivating a healthy environment where students can thrive and succeed. Residential Life staff facilitate programming and enforce policies around alcohol and other drugs/substances in the halls to create safe communities of care and respect. Residential students are also encouraged to take advantage of the many resources on campus related to substance use or misuse and general wellness, including but not limited to: Health and Wellness Center, Center for Health Education and Wellness (CHEW), the Counseling Center, the Chaplain’s Office, and various peer education and support groups on campus.

Alcohol

In accordance with the University’s Student Conduct Code, students who are under the legal age for possession/consumption of alcohol may not have alcohol in their residential space. The legal age for possession/consumption of alcohol is 21. This means if any student is under 21 it is illegal for them to possess, consume, or purchase alcoholic beverages.

**Students who are under the age of 21:**
- May not host anyone, regardless of age or relationship, who is possessing, consuming, selling, providing, or distributing alcohol.

**Students age 21 or older:**
- May only possess and/or consume alcohol in a residence hall room or apartment in which all occupants are of legal drinking age.

**Regardless of age, the following are prohibited in residence halls and apartments:**
- High-risk drinking paraphernalia, including but not limited to beer pong tables, beer bongs/funnels, kegs, and all items associated with drinking games, with or without alcohol.
- Manufacturing of alcohol.
- Empty alcohol containers, including but not limited to: beer bottles/cans, wine bottles/boxes, and liquor bottles.
University Housing Policies

Alcohol (cont.)

*Alcohol, high-risk drinking paraphernalia, and items previously containing alcohol may be confiscated and/or discarded.*

Students who observe or are in the presence of a violation of the Alcohol policy, may be responsible for violating Student Conduct Code 19 Condoning, which expects that students who observe or are in the presence of a violation of university policy or law, are expected to remove themselves from participation and encouraged to report the violation.

Drugs

In accordance with the University’s Student Conduct Code, the possession, use, or distribution of illegal drugs or drug paraphernalia as defined by local, state, and federal laws is prohibited at any time on University property.

Paraphernalia, drugs, and items previously containing drugs may be confiscated and/or discarded.

Students who observe or are in the presence of a violation of the Drugs policy, may be responsible for violating Student Conduct Code 19 Condoning, which expects that students who observe or are in the presence of a violation of university policy or law, are expected to remove themselves from participation and encouraged to report the violation.

For incidents involving residential students and alcohol or other drugs, the Office of Residential Life follows the progressive sanctioning guidelines consistent with the Homewood Undergraduate Alcohol Policies [studentaffairs.jhu.edu/policies-guidelines/homewood-alcohol-policy-violations](studentaffairs.jhu.edu/policies-guidelines/homewood-alcohol-policy-violations). Outcomes may include Parent or Family Notification, educational programming, and other corrective measures. The University and the Office of Residential Life reserve the right, at its discretion, to impose different or more stringent outcomes depending on the facts and circumstances of a particular case.

**AMNESTY AND RESPONSIBLE ACTION PROTOCOL**

[studentaffairs.jhu.edu/student-life/alcohol-amnesty-policy](studentaffairs.jhu.edu/student-life/alcohol-amnesty-policy)

To encourage students to immediately seek necessary medical attention for themselves or others, the University may not impose disciplinary action of record for a violation of student alcohol or drug possession or consumption against individual students or Recognized Student Groups/Organizations when they seek assistance from on-duty medical staff or law enforcement for a medical emergency or condition.

**To initiate the Amnesty & Responsible Action Protocol, you must:**

1. Call for help: In the moment of witnessing a medical emergency or personal crisis, you must take immediate action to call Campus Safety and Security (410-516-7777), 9-1-1, or if you’re on-campus, contact an RA-on-duty. You may also use any Blue Light on-campus.
University Housing Policies

AMNESTY AND RESPONSIBLE ACTION PROTOCOL (CONT.)

2. Stay: Remain with the individual(s) needing help until the on-duty emergency medical staff or law enforcement arrive.

3. Cooperate: Provide information and assistance as needed from the emergency responders and University officials reporting to the needs of the individuals. Meet with the appropriate University staff following the incident and agree to the timely completion of any recommended educational alcohol or other drug corrective measure as assigned by a Conduct Administrator or Hearing Board.

In order for amnesty to apply, a student or Recognized/Student Group/Organization must follow the above-mentioned steps. This amnesty does not preclude disciplinary action for other violations of applicable policies.

Anti-Harassment Environment

Residents and university staff alike, should take an active role to work together to foster a strong residential and university community by making reasonable efforts to discourage other residents and community members from engaging in inappropriate or abusive conduct. Said conduct or pattern of conduct could be related to or stem from inappropriate or unwanted behavior online (computer, email, social media, messaging platforms, etc), on the phone (calls, texts, etc), verbal or written communication, or third party interventions – any of which could create a hostile environment for an individual or group. Reports of behavior that alleges harassment, bullying, or other abusive behaviors will be pursued with serious investigation and disciplinary action per University procedures.

If any student engages in an identity-related, bias-related, or hate crime incident (any action or situation involving verbal, mental, or physical assault, and/or abuse, including harassment, intimidation, or other conduct that recklessly or intentionally endangers or threatens the health, safety, or welfare of another community member) they will face serious disciplinary action by the Office of Residential Life, the Office of Institutional Equity, and/or the Office of the Dean of Student Life.

For more information of the University’s Harassment and Discrimination complaint procedures, visit oie.jhu.edu/discrimination-and-harassment/.

Appliance Restrictions

Small appliances without a visible heating element are acceptable in University Housing as long as the appliance has an automatic shutoff function. The following items are restricted or prohibited:

- Refrigerators and freezers leased or brought from home may not exceed 4 cubic feet or 1.5 amps.
- Microwaves must not exceed 1100 watts.
- Halogen lamps and other lamps with plastic heads are prohibited in University Housing. If found, they will be confiscated and disposed of properly.
University Housing Policies

Appliance Restrictions (cont.)

- The use of portable comfort heaters is limited to specific types and specific needs. All personal comfort heaters must be approved by Health Safety & Environment, Housing, and Facilities to ensure fire and electrical safety. Unauthorized heaters will be confiscated. Approved portable comfort heaters must meet the criteria outlined in the University’s Health, Safety & Environment Policy HSE017 hpo.johnshopkins.edu/hse/policies/156/10915/policy_10915.pdf?_=0.395319822043.

- Unauthorized open element space heaters are prohibited and will be confiscated.

- Unauthorized air-conditioning units, window or portable, are prohibited and will be confiscated.

Dangerous Objects & Chemicals

Residential communities should be free and clear of all potentially dangerous objects to ensure the safety and security of the residents, guests, visitors, and staff present in the buildings at any given time. This includes fireworks, explosives, weapons of any kind, and chemicals or hazardous materials. For clarification on substances that fall into this category, please refer to the Student Conduct Code: studentaffairs.jhu.edu/policies/student-code.

Fire Safety In Housing

JHU strives to ensure the Hopkins community is a safe, healthy, and environmentally responsible place to work, study and live for faculty, staff, and students. Members of the Hopkins community must conduct operations in compliance with all regulations, laws, and prevention methods necessary to address fire safety at its highest levels. Residents should understand and acknowledge the importance of fire safety, fire safety equipment, and recognizing hazards present in university housing and the surrounding communities.

Candles (including decorative and ceremonial), incense, and hookahs are prohibited in all residence halls and apartments. Items will be confiscated and disposed of and residents will be subject to disciplinary action. Residentially, policies around fire safety also include activating fire alarms, disabling fire equipment, and improper use of fire doors or extinguishers. The Student Conduct Code covers an exhaustive list of fire safety codes around unauthorized use or abuse of fire equipment as well as burning materials. studentaffairs.jhu.edu/policies/student-code

Residents who violate fire safety policies could face disciplinary action, fines, citations from Baltimore City, and/or expulsion, depending on the severity of the violation and damage created.
Guests

Due to public health concerns around COVID-19, residents are not permitted to have guests in their assigned University housing space. A “guest” is defined as any individual who does not reside within a student’s assigned residential suite, including, but not limited to, other JHU students who do not reside in the same assigned suite, siblings/ family, friends from other campuses, and students from other Maryland-area institutions. This prohibition applies to any assigned University housing, including both on campus and off campus housing. Students will only be permitted to access their own residential building and assigned space and will not be permitted to access other residential buildings. Students are also not permitted to provide access to JHU buildings to anyone else.

Room Decorations

Lights may be placed around the interior of windows or the perimeter of your room. Lights may not be draped/strung across any ceilings or on the exterior of the buildings. For safety reasons, you may not hang items from the ceiling or from any ceiling fixtures.

Keys & jCards

The room and/or exterior door keys & JCard/Access card issued to residents are the property of the University and may not be exchanged, duplicated, or given to another person. As such, students will incur the cost of a lock change if a room key is lost, stolen, or duplicated and a JCard/Access card if a card is lost or stolen. Keyless entry into a student space is a serious security risk and is prohibited. No rooms may be modified to allow keyless entry.

Lock Change Policy

If you lose your keys resulting in a lock change, a standard lock change fee of $125.00 will apply and a record will be maintained concerning the occurrence. Should there be a second occurrence, a repeat lock change fee of $125.00 will apply and a meeting will be scheduled with a Residence Director.

Lockout Policy

If you lock yourself out of your room and require assistance from any university employee in regaining access (including Housing Staff, Resident Advisors, and Security) a record will be maintained concerning the occurrence. Should there be as many as three occurrences, subsequent lockouts will result in a $20.00 excessive lock out fine for each additional incidence being charged to your student account.

Marketing & Solicitation

Students may not conduct business dealings, nor operate a business from their residential unit.

Solicitation, canvassing, and sales of products by individual students, non-registered student groups and/or non-students for personal or organizational funds, sales, membership or subscriptions is prohibited in University buildings and not permitted to distribute materials in residence halls or residential mailboxes.

If student groups or departments wish to post flyers or materials in the residence halls, they must be approved by the Office of Residential Life.

See the Office of Residential Life website for the posting policy for the residence halls: studentaffairs.jhu.edu/community-living/residential-life/resources.
University Housing Policies

Musical Instruments

Noise/quiet hours should be observed normally, and students should not use musical instruments during these hours:

- Sunday through Thursday 8:00pm-8:00am
- Friday & Saturday 10:00pm-8:00am

Peabody students have been granted limited access to Peabody campus practice rooms for the sole purpose of solo practice. Practice Rooms will be available to students from Monday through Saturday between 12:00 pm and 6:00 pm and must be booked in advance.

The full details on the Practice Room policy can be found in the 2020-21 Student Resources section of the Peabody web site.

Noise / Quiet Hours

All residents of University Housing are expected to keep noise at a level that is not disruptive to those living around them. This means that noise within living units and around the exterior of the buildings should not be noticeable to anyone outside that unit. Roommates are encouraged to discuss acceptable noise levels within residence hall rooms and apartments so that everyone within the unit can live, study, and sleep in comfort.

Minimally, quiet hours are in effect 8:00pm – 8am on weeknights (Sunday-Thursday) and 10:00pm – 8am during the weekend (Friday-Saturday). Communities are free to extend these hours but not to reduce them. Residents who are disruptive and fail to maintain reasonable quiet will face disciplinary action. If you fail to keep volume levels reasonable, equipment such as stereos, amplifiers, speakers, etc will be confiscated and held by the Office of Residential Life. In addition, amplified music or music instruments should be played in designated music rooms only. The placing of sound equipment in windows to project sound out of doors is prohibited. Possible disciplinary consequences for repeated noise violations include relocation or removal from housing.

A 24-Hour Quiet Hours policy is established for the final exam periods of each semester.

Pets

No unauthorized pets of any kind are permitted in the residence halls or apartment buildings. This includes animals such as cats, dogs, birds, rodents, amphibians, reptiles, turtles, fish, insects and any animals from labs. Residents who violate this policy may have their pets turned over to an animal shelter and will be subject to disciplinary action.

NOTE: Emotional support animals (ESAs) are not considered pets.

For additional information regarding ESAs, please contact Student Disability Services at studentdisabilityservices@jhu.edu.
University Housing Policies

Room Alterations

Residents may not physically alter, remove, or in any way tamper with the room furnishings provided by the University. This includes construction of any kind or painting of the walls, ceiling, and floors. If residents believe that their rooms are in need of painting or repair, they should speak with University Housing staff. Residents who paint rooms, doors, furnishings, or common areas of otherwise substantially alter the appearance or structure of University property without permission are charged the cost of the restoration or replacement.

Smoke Free Policy

The Offices of Residential Life and Housing Operations have a vital interest in maintaining a healthy and safe environment for students, while respecting individual choice about smoking.

Smoking and vaping are prohibited on all university campuses and properties for the duration of the pandemic in order to ensure universal face coverings and avoid the known negative effects on individuals with COVID-19.

Students can take advantage of the state of Maryland’s smoking cessation program, accessible online at mdquit.org/quitline.

Sports

Sports and sports-related activities are not permitted anywhere in the residence halls and/or apartments, or directly outside the building, including, but not limited to, Frisbee, roller blading, scooters, bikes, skateboarding, hoverboards, water sports, and games involving a ball. Damage caused by any such activity will be billed to residents responsible or the community at large if the responsible person is not known. Any equipment utilized in such acts will be confiscated.

Turnstiles / Emergency Egress Doors

If residents or their guest(s) breach security by not using the turnstiles properly, you will be fined $75 for the first violation, $200 for the second and disciplinary action will be taken upon the third violation, which may include suspension from the university.

Improper use of an Emergency Egress Door will result in a fine.

Unauthorized Areas/Entry

Residents are not permitted in some areas of University Housing. These include all roofs, the area above drop ceilings, window ledges, and fire escapes (except in the case of fire or emergency evacuation), attic areas, storage rooms, custodial closets, mechanical rooms, elevator shafts, and other rooms not designed for residential use. Residents found in, or storing items in, any of these areas will face serious disciplinary action including possible removal from housing.

Residents may not throw anything out of the windows, down the stairs or off the roofs and fire escapes of University Housing. Such actions jeopardize the safety of pedestrians and in some cases, destroy property, create fire hazards and are viewed as vandalism. Anyone caught engaging in such activity will face serious disciplinary action, including possible removal from housing.

In addition, residents may not enter or exit a building through a window. Any violation of this policy will be considered a security violation, resulting in disciplinary action and fines. Removal of a screen will result in a fine.
University Housing Policies

University Property

Residents may not move, or be in possession of, University furnishings or property other than that which is assigned to their residential unit. Furniture and University property are not to be removed from assigned locations (both indoors and outdoors). This includes University and non-University signs, including road and construction signs and cones. Removal costs, fines, and/or disciplinary action may be assessed if unauthorized furnishings or property are found in your room or common areas.

Prohibited Items

Below is a non-exhaustive list of items that are prohibited from residence halls. Residence found in possession of prohibited items may be required to remove the item from the residence halls or the item may be confiscated/disposed of. Residents with prohibited items may face disciplinary action. In addition, residents may be responsible for any cost related to the removal and/or storage of the item. Residents are responsible for all damages from permitted and/or prohibited items.

- Refrigerators and freezers leased or brought from home may not exceed 4 cubic feet or 1.5 amps
- Microwaves exceeding 1100 watts
- Halogen lamps and other lamps with plastic heads
- Unauthorized open element space heaters
- Unauthorized air-conditioning units, window or portable
- Candles (including decorative and ceremonial)
- Incense
- Hookahs
- Christmas trees (alive or aluminum)
- Candle-lit menorahs
- Candle-lit kinaras
- Unauthorized pets

COVID-19: Public Health Policies and Procedures

Description

Johns Hopkins University (“University” or “JHU”) aims to deliver a living and learning experience within University housing while protecting the health and safety of our students and minimizing the potential spread of disease within our community. As a resident within University housing, the 2019 Novel Coronavirus (“COVID-19”), or similar public health crisis, will impact a student’s housing experience as the University continues to make public health-informed decisions or responds to governmental orders. As a result of living in University housing, residents are required to comply with the Student Conduct Code (“the Code”) and all University Policies and Procedures. Residents who violate the Code or any University Policies and
COVID-19 and Public-Health Informed Policies

Description (cont.)

Procedures will be held accountable through the student disciplinary process set forth in the Code. The University takes the health and safety of our students seriously. As a result, in addition to the requirement to comply with the Code and other University Policies and Procedures, students assigned to University housing must also follow any policies and procedures recommended by the Centers for Disease Control (“CDC”) and the World Health Organization (“WHO”) in light of the COVID-19 pandemic and as set forth in University guidance and guidelines. Additionally, all residents of University housing are expected to follow any and all Executive Orders from the State of Maryland or local governmental entities, or directives from JHU regarding public health guidelines. Students are reminded that public health guidelines are subject to change, and students are responsible for adhering to the current guidelines. A student’s failure to do so may put others at risk. Residential students who do not follow the guidelines and directives set forth in the housing contract, housing addendum, and the Code may face consequences, including removal from University housing. Actions that put individuals and the community at risk will be met with serious outcomes.

COVID-19 and Public Health-Informed Policies

1. Health and Safety. The University expects all residents living in University housing to act in a manner that demonstrates respect and consideration for those around them, including respect and consideration for the health and safety of all community members. The University may request or require a resident to leave housing if their continued presence in the community poses a health or safety risk for community members or if their actions create a health or safety hazard within University housing. Residential students are required to comply with health and safety laws, governmental orders, ordinances, regulations and health and safety guidance adopted by the University as it relates to public health crises, including COVID-19. This guidance will evolve as the public health crisis evolves and may include, but is not limited to, physical distancing, limitations on mass gatherings, wearing a face covering, daily monitoring of health for symptoms known to be associated with COVID-19 via any means required by the University (e.g., mobile app, webform, email, etc.), COVID-19 diagnostic and surveillance testing (including before or upon arrival to campus), completion of COVID-19 educational modules in the timeframe specified by the University, attainment of a seasonal flu vaccination from the Student Health and Wellness Center (“SHWC”) once it becomes available, except in limited circumstances, contact investigation, disinfection protocols, limitations on guests into assigned residence halls (as specified in Section 7 below), quarantine/ isolation requirements (including before or upon arrival to campus), any additional requirements included in the JHU Return to Campus Guidance, which is incorporated herein by reference as though set out in full, and any other requirements which may be implemented by the University in the future. Adherence to health and safety requirements applies to all residents and staff and extends to all aspects of housing, including bedrooms, bathrooms, community kitchens, lounges, computer rooms, and other common spaces. Due to public health concerns, residents may not have full access to community kitchens, lounges, computer rooms and other common spaces, but may instead, be required to comply with University guidelines that limit use of these spaces.
COVID-19 and Public-Health Informed Policies

2. Quarantine / Isolation / Separation. At any time, the University may request or require a resident to leave housing when that resident’s continued presence in the community poses a health or safety risk for community members. Residential students are required to comply with requests from Housing or Johns Hopkins University to leave their assigned space due to COVID-19 or other public health emergencies, and failure to do so is a violation of the housing contract and may subject a student to emergency removal from their assigned space. Additionally, students may be required to self-quarantine or to self-isolate in an alternative University housing location that will be provided by the University. In those situations, students will be required to remain in alternative University housing until medically cleared by medical personnel from the SHWC. Temporary housing assignments to isolate or quarantine do not constitute a termination of a student’s housing contract.

3. Testing and Contact Investigation. All residents who believe that they have symptoms known to be associated with COVID-19 and/or learn that they may have been exposed to COVID-19 are required to contact the Johns Hopkins COVID-19 Call Center (“JHCCC”) at 833-546-7546 to be evaluated and, if the JHCCC so directs, tested for COVID-19. As noted above, residents must also comply with any rules and precautions to self-isolate and/or to self-quarantine should they receive a positive COVID-19 test result. Residents must also follow any guidance from medical health professionals at the SHWC.

In the event a resident is tested for COVID-19 or any other communicable disease for which an epidemic or a pandemic is declared, the resident authorizes any of its medical providers, including the SHWC, to disclose the results of that test to JHU school officials, including personnel within Student Affairs, and other JHU affiliates, as needed, in order for appropriate steps to be taken to mitigate any risk to the resident or any other resident, student, staff, employee, or visitor of JHU. The resident acknowledges that agreeing to these terms is voluntary and no medical treatment will be affected if the resident refuses to sign this Room and Board Contract. To the extent the resident wishes to revoke his or her consent under this Room and Board Contract, the resident is required to notify Housing. Such revocation may be grounds for JHU to terminate this Room and Board Contract. The resident understands that once the results of the test have been disclosed, the test results may no longer be protected under federal and state health privacy laws and may be re-disclosed subject to any other federal or state confidentiality law.

4. De-Densifying Efforts. Residential students are required to comply with any de-densifying efforts needed on campus due to COVID-19 or other public health emergencies, including, but not limited to, the relocation of all or some residential students to alternative housing. Relocation does not constitute a termination of a residential student’s housing contract. In the event housing must relocate students as part of a de-densifying strategy due to public health concerns for an extended period of time and alternative housing is not available, JHU will offer impacted students fair and reasonable reimbursement as appropriate and based on information available at that time.

5. Dining Services. Due to health and safety guidance adopted by the University or Housing, or issued by governmental authorities, as described in Paragraph 1, Hopkins Dining reserves the right to modify where and how dining services are offered, limit the occupancy of dining halls, limit the amount of time students may utilize dining halls and/or make other operational adjustments needed to address health and safety concerns.
COVID-19 and Public-Health Informed Policies

6. **Cleaning.** Housing will continue to implement and modify its cleaning protocols to address COVID-19 or other public health emergencies in the interest of minimizing the spread of disease. Housing will educate and inform residential students on appropriate cleaning protocols within their assigned spaces to reduce the spread of COVID-19 within residence halls and residents will be expected to comply with additional cleaning protocols as required by the University.

7. **Limitation on Guests.** As set forth in Section 1 above, residents are not permitted to have guests in their assigned University housing space. For purposes of this addendum, a “guest” is defined as any individual who does not reside within a student’s assigned residential suite, including, but not limited to, other JHU students who do not reside in the same assigned suite, siblings/family, friends from other campuses, and students from other Maryland-area institutions. This prohibition applies to any assigned University housing, including both on campus and off campus housing. Students will only be permitted to access their own residential building and assigned space and will not be permitted to access other residential buildings. Students are also not permitted to provide access to JHU buildings to anyone else.

8. **Additional Requirements for Roommates.** While all students are expected to adhere to the rules and guidelines included in this addendum, students who request and are assigned a roommate are expected to take additional steps in order to maintain the health and safety of not only themselves, but their assigned roommate and other residents in their assigned residence hall. (For purposes of this addendum, “roommate” includes individuals residing in the resident’s same suite, hotel room or apartment.). Any student who has a roommate must communicate regularly with their roommate regarding issues that may impact the assigned living space, including any expectations regarding cleaning and use of shared spaces, such as bathrooms and kitchens, and use of common items, such as refrigerators and microwaves. The University strongly discourages sharing any personal care and hygiene items.

9. **Travel.** The University encourages residents to limit travel to the immediate, Baltimore area only, and to minimize close contact with others when utilizing public transportation or ride sharing services. Because of the highly contagious nature of the coronavirus, residents are encouraged to be attentive any time that they come into contact with others, whether on or off campus, and to remain mindful of the University’s guidelines regarding the use of face masks/face coverings, physical distancing, hand washing/use of hand sanitizer and limitations on mass gatherings.

10. **Termination.** Upon reasonable notice, JHU reserves the right to terminate housing contracts due to public health emergency needs, including COVID-19. In the event JHU terminates housing contracts due to public health concerns, JHU will offer fair and reasonable reimbursements for impacted students as appropriate and based on information available at that time.

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**Legal Information**

Your Room and Board Contract is the basic document that states the contractual obligations between you and JHU Housing. This Addendum is legally binding and is incorporated by reference in the Room and Board Contract. You are equally responsible for complying with the rules, policies and regulations contained within the 2020/21 Room and Board Contract and this COVID-19 and Public Health Policies and Procedures Room and Board Contract Addendum.
Safety & Security
Description

THIS SECTION OF THE GUIDEBOOK DESCRIBES THE PROCEDURES TO FOLLOW IN CASE OF FIRE EMERGENCIES, UNIVERSITY REGULATIONS DEALING WITH FIRE SAFETY, AND SECURITY SERVICES ON CAMPUS.

It also provides you with tips on how to protect yourself and your valuables while living in University-owned housing and the neighborhoods surrounding the University.

Emergency Assistance

Residents in University Housing can obtain emergency assistance through the Office of Residential Life at any time. Residents can call or visit the office for help during regular office hours.

RAs are scheduled for duty coverage from 8:00pm – 8:00am every night unless otherwise noted. Residents are encouraged to use the RAs as a resource for emergencies or assistance in navigating difficult situations. RAs are also trained to contact Security, HERO, On-Call Counseling services, and other emergency personnel. The phone numbers to call are posted in the lobbies of every building, near the RA’s room, and is provided to all residents during their first floor meeting of each semester. RAs work closely with Campus Security and the on-call professional staff to assist residents with a variety of circumstances.

Residents who need emergency medical or security assistance should call University Housing or Campus Security at 410-516-7777 to request it directly.

Campus Safety or Security can be contacted 24/7 by dialing 410-516-7777 for emergencies or 410-516-4600 for non-emergencies.

Safety Tips

MOST IMPORTANTLY, TAKE RESPONSIBILITY FOR YOURSELF

The University cannot guarantee your safety, but assuming personal responsibility for your own well-being by following the guidelines below will decrease your risk. Cooperation among all members of the residential community is an essential ingredient for a safe environment. The decisions you make will affect your neighbors’ safety, as well as your own.

- Learn about the security resources and services provided by the University.
- Use these University resources consistently and appropriately.
- Cooperate with the University’s instructions and procedures regarding security.
- Get involved with efforts to promote student safety.
- Enroll in our “RAD” Rape Aggression Defense training program featured twice a semester. Contact 410-516-8737 for enrollment information. It is free and open to female students. Class size is limited.
Safety & Security

Safety Tips (cont.)

• Contact Security for information on how you can participate in the Hopkins Crime Watch Program. Call 410-516-5471.
• Visit our security “meet and greet” events for giveaways and information. Held bi-monthly throughout the school year. Call 410-516-5471 for further information.

For more crime prevention tips, visit security.jhu.edu.

NEIGHBORHOOD SAFETY TIPS
While the Homewood Campus provides a sense of suburban community, city streets surround the University. Residents must use the same precautions called for in any major metropolitan area to stay safe. Follow basic personal security guidelines to decrease the risks that are standard in urban areas like Baltimore. For example:

• Don’t walk alone at night and avoid walking in alleys.
• Stay in well-lit, well-traveled areas after dark.
• Be aware of your surroundings and stay off your phone.
• Know how to get help if you need it.
• Don’t use off-campus ATMs after hours.
• Use the Blue Jay Shuttle vans (410-516-8700) after hours or call 410-516-4600 for a walking escort.
• Walk with confidence.

RESIDENCE HALLS / APARTMENTS SAFETY TIPS
A few simple procedures can help keep you and your possessions safe while you are living at JHU.

• No tailgating! Don’t allow others to enter your building after you.
• Always lock your door when you leave your room, suite or apartment, even if you are just visiting a friend down the hall or going to take a shower. It doesn’t take long for a thief to grab a wallet or a laptop off a desk.
• Always keep your room locked while you sleep. Residents at Hopkins who have slept with doors unlocked have lost jewelry, watches, wallets, purses and other valuables. Remember, thieves are not necessarily strangers.
• Always keep the entrance to your house or building locked. It’s the only way to keep intruders out and you and your neighbors safe. Use the door entry phone system (if applicable) to let friends in that you know are coming to visit. Don’t prop any doors open. Should you find the door propped, un-prop the door and close it.
• Report door problems to the Housing Facilities Office or Security immediately.
• Learn to use the variety of security services available to you in the residence halls, apartments and on campus.
• Don’t give your keys or JCard/Access card to others.
Safety & Security

Fire Safety

IF YOU SEE OR SMELL FIRE...

Remember the acronym RACE:

R – Remove yourself from contact with smoke or fire.
A – Alarm – Pull the nearest fire alarm.
C – Call Security at 410-516-7777
E – Evacuate the building.

DO NOT USE ELEVATORS.

Fire drills are conducted in every building at least twice a year by University staff and the Baltimore City Fire Department. Additional drills may occur as required.

Evacuation Procedures

Residents are required by law and University policy to evacuate their residences immediately when the fire alarm sounds. All students should be evacuated from any JHU building in under 5 minutes from the sounding of an alarm, and well removed from the building proximity (at least 50 yards). They should remain removed from the building until an “ALL CLEAR” has been given by the Baltimore City Fire Department or qualified dept. of JHU, i.e. Health Safety and Environment. Failure to vacate the building within the evacuation time of 5 minutes could result in disciplinary action and/or fines.

Feel your room door. If it is hot, stay in your room and signal for help from your window. Put a towel under your door.

If there are flames or heavy smoke in the hallway, keep down low, below the smoke, and go to the nearest exit.

If there are no flames or heavy smoke, close your room door behind you and walk quickly to the nearest exit.

If you hear the fire alarm sound, you must prepare to evacuate. Students found in the building during an evacuation will be subject to disciplinary action and/or fines. In addition, those who do not evacuate in a timely manner will be subject to disciplinary action and/or fines.

The evacuation procedures follow, but are also posted in each building and are reviewed with residents at the beginning of each semester.

If you find the nearest exit blocked, AMR residents should remember that there are fire stairs in the rear of the Clark and Hollander and the front of Royce and Wood. Wolman, McCoy, Charles Commons, Bradford and Homewood apartment residents MUST use the stairs only. Rogers House students use the fire escape if the nearest exit is blocked.

Remain a safe distance from the building until receiving further instructions from a university representative.
Disability Emergency Evacuation Protocol (DEEP)

**IF YOU CAN SAFELY EVACUATE, YOU SHOULD DO THAT.**

If you cannot safely evacuate, Stay in Place and use the following protocol to get assistance evacuating:

- Close the door to the space you are in or move to a space where you can close the door
- Use a phone to call JHU security at 410-516-7777 to report your exact location in the building; this will enable rescue personnel to get assistance to you as quickly as possible
- If you are with others who can evacuate they should evacuate, report that you are in the building, and provide your location to responders once they are out
- Stay low and position yourself near the door if you are able to do this
- Be patient, evacuation rescues can take some time; sprinkler systems and 2 hour fire rated materials are in place throughout the residence halls
- Never break a window since that could prevent you from closing it if needed
- Windows can be opened slightly if fresh air is needed, but be prepared to close it to prevent smoke from coming in
- Refrain from opening the door once closed; before opening any doors, touch them to make sure the door is not hot; avoid opening any door that feels hot

Emergency personnel should be on the scene quickly. Student Disability Services maintains a shared list with Housing and Campus Security with names, residence hall room assignments and contact information for students who may need assistance in evacuating. Please make sure you contact Student Disability Services at your home/primary campus if you want to be added to that list and have not done that already.

**Another Resource:**

Download and set up the LiveSafe app on your phone; make sure you are connected to Johns Hopkins, indicate your campus or school, and allow the app to share your location. This app can be used to call or message JHU security (call them first if you are in a residence hall and an alarm is sounding), call 911 and/or report a range of safety and security concerns.

**Campus Security Services**

**FOR EMERGENCY ASSISTANCE CALL: 410-516-7777**

**Campus Security Office**

The Security Office Lost and Found, located at 3001 Remington Ave, is staffed 8:30 AM - 5:00 PM, Monday – Friday and is closed on weekends and University holidays. Officers are available to assist students around-the-clock with any security-related problem or emergency. Call 410-516-4600 for non-emergencies or 410-516-7777 for emergency assistance. Hopkins officers patrol the Homewood campus on foot, golf cart, and in vehicles 24 hours a day, 7 days a week. Additionally, the grounds
and common areas of University Housing buildings are patrolled by a uniformed Hopkins officer. The streets around off campus housing and off campus housing common areas are also patrolled. Security desks, at various locations inside or in front of housing buildings, are staffed 24 hours a day, 7 days a week.

24-HOUR EMERGENCY PHONE

The Homewood campus has 117 Emergency Phones at various locations on and around campus. There are several types:

- Some are “in-POLES” resembling campus light posts. They have a blue translucent globe on top that glows light blue at night.
- Others are black metal “stanchions” with the word, “Emergency,” and a blue light on top.
- A few are wall mounted and installed in garages and buildings.
- The phones offer a direct line (do not need to be dialed) to the Security Department. By pressing the red button, Campus Safety and Security Communications is called and the location identified. The line will remain open and the notification of a Hopkins officer begins immediately. Use these phones for emergencies or if you are uncomfortable in your surroundings. If you see anyone vandalizing or abusing this system, please report the incident to Campus Security.

ELEVATOR DISABLEMENT

In the unlikely event that you are in an elevator that experiences a mechanical problem, sound the alarm bell and/or use the elevator phone to call Security at 410-516-7777. For more information, refer to the Evacuation Manual or call the Homewood Safety Office at 410-516-8798.

Escort Vans

JHU identification is required to ride.

Parking and Transportation operates an escort van service daily from 5:45 pm to 4:00 am. This free service picks up and drops off students from campus and other locations within a mile radius of the Homewood Campus. After 11:15pm daily, transports are limited to campus residences and/or residence to campus.

Call 410-516-8700 to contact the van service.

Campus Security will also provide an on-campus walking escort. Call for Security Patrol vehicles for transportation after 4:00 am.

Call 410-516-4600 to contact Security or visit the JHU website at jhu.edu/parking for shuttle details.

JHMI SHUTTLE BUS

A Hopkins photo ID is required to ride this shuttle.

This free bus service is provided to students and JHU affiliates who want to visit the East Baltimore campus, Peabody, and Penn Station.

To view the Blue Jay Shuttle routes and to track the vans, go to jhu.transloc.com on either a computer or a smartphone or download the TransLoc Rider app in the App Store or Google Play.

For more information call 410-516-PARK or visit jhu.edu/parking.
Safety & Security

COLLEGETOWN SHUTTLE

A Hopkins photo ID is required to ride this shuttle.

Provides free shuttle service between JHU, Loyola, College of Notre Dame, Towson University, MICA, and Goucher College.

Visit baltimorecollegetown.org for more information.

QUAD MONITORS

Student monitors patrol the lower, upper and freshman quads daily during various hours. They are available to escort students after dark. Call 410-516-4600 for service.

Students interested in applying for this position should contact the Escort Supervisor at 410-516-4547.

BUILDING ACCESS SYSTEMS

Some buildings in University Housing are equipped with a phone access or intercom system that enables visitors to call into the building. Phones in some buildings can also be used to contact Campus Security.

LIVESAFE

LiveSafe is a personal safety mobile app the JHU is providing to all students, faculty, and staff to download for free. The app provides a quick, convenient, and discreet way to communicate directly with JHU safety officials, enhancing your overall safety and allowing JHU Public Safety to better protect you.

Download “LiveSafe” from the App Store or Google Play.

Security Staffing

Wolman, McCoy, AMRS (I, II & III A&B), Charles Commons, Bradford & Homewood

Security Officers are stationed outside the front of entrances of each AMR building, in the lobbies of Wolman, McCoy, Bradford and Homewood and on the third floor of Charles Commons (bridge) 24 hours a day, 7 days a week. These officers are available to offer immediate security assistance and to deter unauthorized individuals from entering the building, assist guests in contacting their hosts and intervene in security related incidents. Students should bring any immediate security concerns to the guard’s attention.

Front Door®

Front Door® offers in-front and/or behind lock screen messaging and alert capabilities. In addition, it is designed to prevent theft and accidental loss of your mobile technology (phones, laptops, tablets) by helping you track and recover lost and stolen devices.

Check out Front Door® at: frontdoorsoftware.com/jhu

Identification of Facilities Staff

All full-time facilities personnel needing access to student housing are required to wear identification badges.

These cards, which feature a photograph of the staff member, are worn daily by maintenance and custodial staff in the residence halls/apartments. If you have any concerns about Facilities Staff in your building, please call:

Housing Facilities Office: 410-516-7962 or Campus Security After Hours: 410-516-7777
Getting Involved

Throughout your years at Hopkins, you will learn a tremendous amount from your academic work. However, there is a great deal more that you can gain if you become involved in some leadership opportunities. Students who are active outside the classroom develop invaluable skills that will give them an advantage once they enter the workforce.

HERE ARE SOME GROUPS THAT MAY HAVE AN IMPACT ON YOUR UNIVERSITY EXPERIENCE:

Community Living Advisory Board

The board consists of a diverse group of residential students and campus leaders charged with evaluating the current room selection process, the campus meal plan program, the renovations and usage of common areas, and any future items affecting Community Living. As members, students are instrumental in providing a unique perspective to issues relating to the residential community, while working closely with other students.

For more information, contact advisory@jhu.edu.

Student Government Association (SGA)

The Johns Hopkins Student Government Association (SGA) is the sole representative body for Hopkins Undergraduates. The mission of the SGA is to "strengthen student unity, represent student interests, and provide a forum for the exchange of ideas." The SGA's main mission is to represent “you,” the student body, to the Administration, and ensure that the rights of students are being upheld. SGA is responsible for advocating on behalf of students, representing students on university wide committees, and overseeing SGA student organizations.

For more information, visit the Office of Student Leadership and Involvement online at sga.jhu.edu.

Student Life Programming Grant

The Student Life Programming Grant exists to financially support student-organized programs that promote collaboration, build campus community, or meet needs in under-addressed programming areas.

For more information, visit the Student Leadership & Involvement website at studentaffairs.jhu.edu/sli.

Hopkins Organization for Programming (HOP)

The HOP is the student-run programming board for the Homewood Campus. They plan comedy shows, concerts, hypnotists, First Sunday Sundaes and more.

The majority of HOP events are free.

For more information, contact Student Leadership and Involvement at 410-516-4873.
Student Organizations

Fraternity & Sorority Life

Fraternities and sororities are values-based social organizations that have shaped the college experience for over 200 years. These organizations instill in their membership the importance of maintaining high moral, social, and intellectual standards. Our community at Hopkins is made up of over 1,400 students spread out across 25 organizations. This includes eight North American Interfraternity Conference (IFC) fraternities, five Panhellenic Association (PHA) sororities, four historically African American organizations, six historically multicultural, Asian, and/or Latin organizations, and one local society. Membership is open to all full-time, degree-seeking undergraduate students in good academic standing.

Student Support Services

PLEASE NOTE THAT MANY OFFICES ON CAMPUS WILL NOT BE AVAILABLE FOR WALK-IN OR IN-PERSON SERVICES. We recommend contacting offices by phone or email to see how they can best support you!

Academic Advising

WYMAN PARK BUILDING, ROOM 349
Undergraduates in Arts and Sciences who have questions or problems concerning academics should visit the Office of Academic Advising in Garland Hall. The office is headed by Academic Advising and is staffed by professionals who are specifically equipped to deal with the academic difficulties of students. The office is prepared to give students information on how to develop study skills, to assist students with scheduling problems, to provide guidance in the selection of a major and to direct students toward tutorial services. The office is open from 8:30 am to 5:00 pm, Monday through Friday.

Students in Engineering should address any academic concerns to the Dean of Engineering in the NEB.

Campus Ministries for Spiritual & Religious life

IFC
Campus Ministries serves to promote and support spiritual development, theological reflection, multi-religious understanding and social awareness among students, faculty and staff within the university community. Located in the Bunting-Meyerhoff Interfaith and Community Service Center, Campus Ministries is open daily for appointments, and on weekends and evenings for religious services, group meetings, sacred text study, community service projects, and special events. Campus Ministries provides pastoral care and support for students, faculty and staff and their families in times of sickness, bereavement or distress. The Chaplain, Assistant Chaplain, and the Campus Ministers are available by appointment to provide confidential counsel and support.

To contact us call 410-516-1880 and for more information, visit our web site at studentaffairs.jhu.edu/campus-ministries.
Student Support Services

Center for Student Success

The Center for Student Success (CSS), enhances students’ holistic college experiences through coaching, mentoring and community-building programs that tie together students’ academic experiences and co-curricular engagement. CSS programs and services include Johns Hopkins Underrepresented in Medical Professions (JUMP), Hop In, First Year Experience (FYE), Second Year Experience (SYE) and Student Athlete Success.

For more information, please contact the Center for Student Success at (410) 516-8730.

Computer and Technology Discounts

LEVERING HALL

The JHU Technology Center offers academic pricing on Apple products that is usually even lower than the “sale” prices from Apple, Amazon, Best Buy etc. Extended warranties that include “accidental damage” coverage at no additional cost as also available with every student or parent computer purchase.

The Tech Store will be open for online orders and support: studentaffairs.jhu.edu/computing/hopkins-technology-store
Email: techstore@jhu.edu
Phone: 410-516-0448

Counseling Center

THE COUNSELING CENTER IS LOCATED AT:

studentaffairs.jhu.edu/counselingcenter
3003 N. Charles Street
Suite S-200
Phone: 410-516-8278
Office Hours: M–F, 8:30am – 5pm
(Open until 6pm on Mondays and Thursdays during the academic year)

The Counseling Center is the primary source of psychological counseling for full-time undergraduate and graduate students for the Krieger School of Arts and Sciences, the Whiting School of Engineering and the Peabody Conservatory. Our staff is made up of licensed professional psychologists, consulting psychiatrists, social workers, and doctoral interns. All services provided by the Counseling Center are confidential and free of charge.

The Counseling Center provides assistance and support to students on a wide range of personal, emotional and developmental issues. Examples of these issues include difficulty adjusting to the University, homesickness, stress, academic concerns, relationship concerns, depression, identity concerns and anxiety. Severe emotional problems are not a prerequisite for coming to the Counseling Center. Students in need of psychotropic medication may also be referred to our consulting psychiatrists. If it is determined that a student’s treatment requires resources or services beyond what we can provide, then we can also assist with an appropriate community referral.
Student Support Services

Counseling Center (cont.)

We also offer a wide range of educational and preventative programs to help students reach their full potential. The Counseling Center also manages a 24-hour Sexual Assault HelpLine (410-516-7333) for support, crisis intervention, referral and advocacy.

For more information about Counseling Center services, please visit our website at: studentaffairs.jhu.edu/counselingcenter.

JHUNIONS AND PROGRAMMING

MATTIN CENTER

JHUnions and Programming focuses on providing programming for the JHUnions facilities as well as large scale, campus-wide and late night programming. The JHUnions team also provide advisory support and structure to our various student-led programming boards such as The Hop, Spring Fair, hoptoberfest, JHUnions, etc.

They are located in the Ross Jones North Building of the Mattin Center, Room 131.

For more information, visit studentaffairs.jhu.edu/sli or email slandi@jhu.edu.

Health Services

THE STUDENT HEALTH & WELLNESS SERVICE (SHWC) IS LOCATED WITHIN THE HOMEWOOD APARTMENTS AT:

1 E. 31st Street  
Suite N-200  
410-516-8270

The Student Health and Wellness Center (SHWC) is the health care facility for full-time students in the Krieger School of Arts and Sciences, the Whiting School of Engineering, and the Peabody Conservatory. Located in the Homewood Apartments at the entrance on 31st street, 2nd floor, the SHWC provides comprehensive primary care health services under the direction of a full-time director with a staff of certified nurse practitioners, physicians, registered nurses and medical assistants. A nutritionist is available several days per week. We perform routine physical exams, offer a wide variety of immunizations as well as allergy injections, provide sexual and reproductive health care, and offer acute and chronic illness care. Beyond making diagnoses, providing treatments, and ordering lab tests, we also offer travel consults, massage therapy, and a limited pharmacy service. Referrals to specialists are provided as needed. You do not need to have JHU student health benefit plan to use the Health Center and there is no fee to see any of the providers. The SHWC does not bill private insurance. All medical information is treated with strict confidentiality unless SHWC staff are required by law to disclose information or a student presents a clear threat to themselves or someone else.
Student Support Services

Health Services (cont.)

During the academic year, we have hours from Monday through Saturday (for a full schedule, visit: studentaffairs.jhu.edu/student-health/general-information). You can make an appointment with us during these times by calling 410-516-8270. Please remember to bring your J-card and insurance card to all of your visits.

When the Student Health and Wellness Center is closed (nights, weekends and holidays), health advice is provided by an on-call Nurse Advice Line. When you call the SHWC after hours, you will automatically be forwarded to this service for assistance.

For more information about the services offered by SHWC and our policies, please visit our website at studentaffairs.jhu.edu/student-health.

For information about how to stay healthy at Hopkins, visit our health education website (CHEW: studentaffairs.jhu.edu/chew).

The Learning Den

The Learning Den provides tutoring for all registered students in the School of Arts and Sciences and the School of Engineering. There is no fee and there is no limit to the number of sessions a student may attend. Tutoring is conducted in small group format, with a maximum of six students in each group. Tutors review course-specific material and encourage students to ask questions and exchange information. Tutoring is not a substitute for class attendance nor is it a place to just do homework. If you need help in a subject, request assistance early and often. For scheduling information, visit academicsupport.jhu.edu/learning-den/schedule-a-tutor.

For more information on our services, please contact: 410-516-8216 • tutoring@jhu.edu

LGBTQ Life

LGBTQ Life provides support, education, and advocacy around sexual orientation, gender identity, and the intersections of those identities with other identities to members of the Hopkins community. The office provides a central networking place for lesbian, gay, bisexual, transgender, queer, and asexual people and their allies. In collaboration with our many campus partners, we are working towards making Hopkins a safer and more inclusive place for people of all sexual orientations and gender identities. Contact us to learn more about Safe Zone trainings, identity meet-ups, and other opportunities to get involved.

Our office is located in Suite 102 in the Homewood Apartments at 3003 N. Charles Street. (This is the same building as The LaB and the Counseling Center.) Our office is accessible using the south entrance (closest to 30th Street). You’ll find us sharing a suite with the Office of Multicultural Affairs and Women & Gender Resources.

For more information, email lgbtq@jhu.edu and visit our website studentaffairs.jhu.edu/lgbtq.
Student Support Services

OFF-CAMPUS HOUSING

With the majority of our third- and fourth-year students living in the homes and apartments directly surrounding the Homewood Campus, students begin their off-campus housing search during their second year. The Off-Campus Housing office provides support, workshops, and events as students begin this process. Students are encouraged to contact the office whenever questions and/or concerns arise.

Located on the McCoy Terrace
Call (410) 516-7961, visit: studentaffairs.jhu.edu/community-living/offcampus or email offcampus@jhu.edu.

Office of Multicultural Affairs (OMA)

The Office of Multicultural Affairs (OMA) supports the co-curricular experiences of students of color and their intersecting identities. OMA is dedicated to creating an inclusive campus community through student engagement, diversity, education, advocacy, and leadership development. We are a great place for all students to engage conversation around identity and create long-lasting relationships and community. Under OMA we help support over 35 cultural student organizations and we have a free-full year first year mentoring program named the Mentoring Assistance Peer Program (MAPP). The Office of Multicultural Affairs is located in the Homewood Apartments at 3003 N. Charles Street, Suite 100. Within the Center for Diversity and Inclusion, the operational hours are Monday-Thursday, 8:30am-8pm, Friday, 8:30am-5pm, closed on Saturdays, Sunday, 12pm-8pm. The facility hosts a conference room, a seminar room, a kitchen, a programming lounge and the administrative offices of the Office of Multicultural Affairs. These facilities may be reserved by academic and administrative departments, student organizations, faculty members or community members as space is available.

To contact the Office of Multicultural Affairs, please visit studentaffairs.jhu.edu/oma, call 410-516-8730 or e-mail oma@jhu.edu.

Orientation and First-Year Experience

CENTER FOR STUDENT SUCCESS

Orientation and First-Year Experience exists to facilitate a successful transition for students through meaningful programs, resources, and initiatives that foster an inclusive community and create opportunities for intellectual and personal growth.

For more information, contact Orientation and First-Year Experience at nso@jhu.edu or (410) 516-3870.
Student Support Services

**Peer Counselors (APTT)**

**WOLMAN HALL AND BRODY LEARNING COMMONS 4010**

A Place to Talk (APTT) is a student-to-student peer listening group for the Hopkins community. We provide a cozy environment for anyone to discuss anything, from everyday frustrations to serious concerns. Peer listeners are undergraduate students who have been trained to listen and respond without giving advice. We'll help you explore your thoughts and feelings and come up with your own solutions.

APTT-Z is now available! In order to provide our services to the Hopkins community during quarantine, we are hosting virtual APTT rooms every week on Zoom. Click here for more information.

Due to the current coronavirus outbreak, our rooms are currently closed. If you are looking for support, we have compiled a list of mental health resources to consider: pages.jh.edu/~aptt

**The Student Disability Services Office**

**SHAFER HALL, 101**

Phone: 410-516-4720
Fax: 443-529-1543
Email: studentdisabilityservices@jhu.edu
studentaffairs.jhu.edu/disabilities

Students seeking accommodations should contact the Student Disability Services (SDS) office to discuss appropriate accommodations. To register with SDS for the first time, complete the registration form here: hopkins-accommodate.symplicity.com/public_accommodation, and upload supporting documentation.

Once submitted, contact: studentdisabilityservices@jhu.edu or call the office, 410-516-4720, to schedule an initial meeting to discuss your request. Documentation guidelines can be found on the SDS website. Contact with the SDS office is strictly confidential and information is shared with University officials on a need-to-know basis only.

*Dr. Terri Massie-Burrell, Director of Academic Support and Disability Services*

**Student Leadership & Involvement**

**MATTIN CENTER**

Student Leadership and Involvement (SLI) focuses on all aspects of fraternity and sorority life, student governance as well as student organization development and management including event registration, budgeting, policy creation and implementation, advising, and leadership development. They are located in the Ross Jones North Building of the Mattin Center, Room 131.

*For more information, visit: studentaffairs.jhu.edu/sli or email slandi@jhu.edu.*
Student Support Services

Student Outreach & Support

**CHARLES COMMONS, 216**  
Phone: 410-516-4720

Student Outreach and Support in the Office of the Dean of Student Life staff is committed to assisting undergraduate students in successfully navigating the Johns Hopkins University Homewood campus. Student Outreach and Support helps students manage physical and mental health concerns, personal and family emergencies, financial issues, and other obstacles that may arise during their college experience.

Case Managers provide resources and information to help students navigate university systems and policies while prioritizing their wellbeing and academic success. Additionally, Case Managers will assist students in making connections with faculty, staff, and other offices that can collaborate with them to ensure their needs are met. Lastly, the goal is to help students to develop self-advocacy skills that prepare them for involvement in the larger community and life beyond college.

Case Managers work with students who may need to take a Medical Leave Of Absence for physical health or psychological reasons.

Student Outreach and Support is not counseling or therapy; rather, Case Managers have the opportunity to develop close helping relationships with students while coaching students toward appropriate self-care and self-advocacy.

Study Consulting

The Study Consulting Program helps undergraduate students strengthen their academic skills, adjust to the increased demands of college, or fulfill their potential.

Study Consulting pairs undergraduate students with an accomplished senior or graduate student who serves as a consultant. The student-consultant pair meets every week, one hour per week, and works on universal academic skills such as: Time Management, Organization, Note Taking, Writing Papers, Heavy Reading Loads, Test Anxiety, Test Preparation, Where to Study, Self-Discipline, “Backward Planning”, and Study Skills.

Study Consulting was initiated at Johns Hopkins University in the fall of 1985 and has proven to be quite successful. The results are consistent: those who are dedicated and work diligently improve their academic standing.

*For more information on our services, please contact:*  
Mrs. Fay Day  
Phone: 410-516-5506  
Email: fday2@jhu.edu  
academicsupport.jhu.edu
Student Support Services

Women and Gender Resources

Women and Gender Resources supports and advises students on all matters related to gender equity and the advancement of our women students. In an effort to promote gender equity, WGR provides programming on women in leadership, supporting women in STEM fields, addressing gender biases, and representations of masculinities. Women and Gender Resources serves as a central hub for all on-campus information and events related to gender and inclusion, which can be found on our website studentaffairs.jhu.edu/women-resources and Facebook facebook.com/women.resources.edu.

Women and Gender Resources is located in the Homewood Apartments on 3003 N. Charles Street (directly next to LGBTQ Life and The Office of Multicultural Affairs) and is accessible using the South Entrance. The Director, Dr. Jeannine Heynes, can be reached at jheynes@jhu.edu.

Revised 8/14/20
Homewood Student Affairs
Community Living

studentaffairs.jhu.edu/community-living

Housing Operations: 410-516-7960
Residential Life: 410-516-8283
Dining: 410-516-3383
Scheduling & Events: 410-516-3962