Welcome!

September 2021

Dear Residents,

ON BEHALF OF THE COMMUNITY LIVING OFFICES, WE WOULD LIKE TO WELCOME YOU TO YOUR NEW HOME.

During your stay in university housing, you will be a part of an inclusive community that celebrates and highlights the diversity of our student body. We are committed to providing you an enriching experience on campus that allows you to get to know your peers, the staff within the Offices of Community Living, and the student staff members in residence. We have learned a lot about community building practices during the COVID-19 pandemic, and will continue to utilize creative ways to connect you with your peers and campus resources that ensure your health and well-being and respect your comfort level with social gatherings. We encourage you to be open to and engage with these experiences. Our student and professional staff members are here to support you and provide a secure environment in which you can experience meaningful opportunities for engagement.

Your commitment to keeping one another safe and comfortable will continue to be important once you arrive on campus. Please be advised that you will be required to comply with the student conduct code, all university policies and procedures, and public health guidance around COVID-19 including but not limited to being fully vaccinated against COVID-19 (unless granted an exception by the University), abiding by weekly testing requirements (once weekly for vaccinated students/twice weekly for unvaccinated students), quarantining and/or isolating as directed by the university, as well as masking and social distancing as directed by the university. As federal, state, and local guidelines change, the university may need to adjust our policies and protocols in response to the ever-evolving pandemic. Consequently, should you choose not to abide by the policies and procedures and any public health guidance, you will be held accountable through the student conduct process for an appropriate outcome.

We are committed to your success and strive to provide you with exceptional services, and quality facilities. This guidebook is designed to serve as a reference tool for you while you are living on campus. We must all do our part to keep each other safe and well. You can also use this guidebook to learn more about the programs, services, and facilities provided by the offices within Community Living.

Once again, welcome to your new home and have a successful academic year!

Sincerely,

Roger Becks, Executive Director of Student Auxiliary Services
Sarah Mansfield, Ed.D, Director of Housing Operations
Jessica Kupper, Director of Residential Life
Kerby Nelson, Director of Scheduling and Events
Ian Magowan, Senior Manager of Dining Programs

Revised 9/8/21
Mission, Vision, & Core Values of Community Living

Mission

Our focus is to create an inclusive and secure environment while providing exceptional programs, services, and quality facilities for our students and the community.

Vision

Act with an unwavering commitment to student success, leadership, and meaningful opportunities for engagement.

Core Values

<table>
<thead>
<tr>
<th>LEADERSHIP</th>
<th>Our actions will inspire others.</th>
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<tbody>
<tr>
<td>INTEGRITY</td>
<td>Above all we will be honest and open.</td>
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<tr>
<td>RESPECT</td>
<td>All members of our community are treated fairly.</td>
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<tr>
<td>INCLUSIVITY</td>
<td>We celebrate and empower our unique differences.</td>
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<tr>
<td>COMMUNITY</td>
<td>We encourage everyone’s contribution for collective growth.</td>
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# University Directory

## Community Living Offices

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<td>Housing Facilities</td>
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<td>Off-Campus Housing</td>
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<td>Dining Programs</td>
<td>410-516-3383</td>
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<tr>
<td>Scheduling &amp; Event Services</td>
<td>410-516-8209</td>
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<tr>
<td>Office of Residential Life</td>
<td>410-516-8283</td>
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*For the most up-to-date Residential Life contact information and full staff contact list, visit: [studentaffairs.jhu.edu/community-living/residential-life/contact-us-2](http://studentaffairs.jhu.edu/community-living/residential-life/contact-us-2).*

## Maintenance Emergencies

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<td>Housing Facilities</td>
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<td>(after hrs)</td>
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## Student Services Directory

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<td>410-516-8278</td>
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<tr>
<td>Academic Advising (Arts &amp; Sciences)</td>
<td>410-516-8216</td>
</tr>
<tr>
<td>Academic Advising (Engineering)</td>
<td>410-516-7395</td>
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<tr>
<td>Army ROTC</td>
<td>410-516-7474</td>
</tr>
<tr>
<td>Athletic Center (Varsity)</td>
<td>410-516-7490</td>
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<tr>
<td>Bookstore</td>
<td>410-662-5850</td>
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<tr>
<td>Campus Ministries</td>
<td>410-261-1880</td>
</tr>
<tr>
<td>Campus Security Office</td>
<td>410-516-4600</td>
</tr>
<tr>
<td>Life Design</td>
<td>410-516-8056</td>
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<td>Center for Social Concern</td>
<td>410-516-4777</td>
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<td>Counseling Center</td>
<td>410-516-8278</td>
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<tr>
<td>Digital Media Center</td>
<td>410-516-3817</td>
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<tr>
<td>Homewood Emergency Response</td>
<td>410-516-7777</td>
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<tr>
<td>JHUnions</td>
<td>410-516-4873</td>
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<tr>
<td>I.T. Services</td>
<td>410-516-0448</td>
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<tr>
<td>Johns Hopkins Operator</td>
<td>410-516-8000</td>
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<tr>
<td>LGBTQ Life</td>
<td>410-516-2359</td>
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<tr>
<td>Milton S. Eisenhower Library</td>
<td>410-516-8335</td>
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<tr>
<td>New Student Orientation &amp; 1st Year Experience</td>
<td>410-376-5710</td>
</tr>
<tr>
<td>News &amp; Information</td>
<td>410-516-7160</td>
</tr>
<tr>
<td>Office of Dean of Student Life</td>
<td>410-516-8208</td>
</tr>
<tr>
<td>Office of Fraternity and Sorority Life</td>
<td>410-516-4873</td>
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</tbody>
</table>
Baltimore City Directory

Ambulance Service . . . 410-516-7777  
City Police . . . . . . . . . 410-516-7777  
Fire Department . . . . . . . 410-516-7777  
MTA Bus Information . 410-539-5000

WHEN ON CAMPUS, CONTACT CAMPUS SECURITY OR YOUR RESIDENT ADVISOR BEFORE CALLING A CITY AGENCY IN AN EMERGENCY.

If you must call a city agency first, please inform your resident advisor or Campus Security (410-516-4600 during office hours, 410-516-7777 after hours) as soon as possible after contacting the city agency.
Anti-Discrimination & Title IX

Johns Hopkins University
Anti-Discrimination Policies

The University is committed to maintaining learning and working environments that are free from all forms of harassment and discrimination. Accordingly, harassment based on an individual’s race, color, national origin, immigration status, ethnicity, age, disability, religion, sex, gender, pregnancy, military status, veteran status, marital status, sexual orientation, gender identity or expression, genetic information, or other legally protected characteristics is prohibited.

The University will not tolerate any type of prohibited discrimination, including, but not limited to, sexual harassment (which includes sexual misconduct), other types of discriminatory harassment, or retaliation in the workplace or educational environment, whether committed by faculty, staff, or students, or by visitors to Hopkins while they are on campus and/or participating in our programs or activities.

Each member of the community is responsible for fostering civility, for being familiar with applicable anti-discrimination policies, and for refraining from conduct that violates University anti-discrimination policies.

QUESTIONS OR REPORTS REGARDING DISCRIMINATION

Including under Title VI, Title IX, and Section 504, may be raised to the:

OFFICE OF INSTITUTIONAL EQUITY
Wyman Park Building
Suite 515
3400 N. Charles Street
Baltimore, MD 21218
Phone: (410) 516-8075
TTY: (410) 516-6225

Complaints of sex discrimination may also be emailed to: titleixcoordinator@jhu.edu

Please refer to the links below for the important full text of, as well as responsibilities, resources, and procedures available under, the University’s various anti-discrimination policies and statements:

SEXUAL MISCONDUCT POLICY & PROCEDURES:
sexualassault.jhu.edu/policies-laws

ANTI-HARASSMENT POLICY/POLICY AGAINST DISCRIMINATORY HARASSMENT:
oie.jhu.edu/discrimination-and-harassment/

OTHER EQUAL OPPORTUNITY POLICIES & STATEMENTS:
oie.jhu.edu/policies-and-laws

EQUAL OPPORTUNITY / TITLE IX NOTICE FOR STUDENTS, FACULTY, STAFF & APPLICANTS:
oie.jhu.edu/policies-and-laws/jhu-policies/Equal_Opportunity_and_Title_IX_Notice
**Housing Assignments**

From the traditional Room Selection Process (RSP) for rising sophomores to the assignment process for incoming students, the Assignments team works to assign students into University housing. The team also works closely with Student Disability Services to house students who require accommodations.

Through your experiences in university housing, we hope you will have the opportunity to learn to appreciate and respect individual differences and cultural diversity while fostering personal growth and developing a greater understanding of your own identity.

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**Housing Facilities**

A full staff of maintenance and custodial employees are assigned to keep the residence halls clean and well maintained. Any maintenance problems in the residential halls should be reported to the Housing Facilities Office at 410-516-7962. After office hours and on weekends, emergency maintenance service is available by calling Security at 410-516-7777. Emergencies include flooding, fire, and security issues.

Non-emergency maintenance requests can be entered through our website: studentaffairs.jhu.edu/community-living/university-housing/facilities-services/maintenancerequest

Maintenance work is prioritized so that emergency and urgent work will be accomplished first; consequently, the wait for minor repairs may be longer, especially in the busy months of September and October. It is important that you report problems as early in the day as possible in order to maximize response time.

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**J-Cards**

If you are having access problems with your J-Card, contact Housing Facilities at 410-516-7962. Lost J-Cards should be reported to Housing Facilities from 8:30am - 5:00pm, M-F and to Security at 410-516-7777 after business hours. For replacement J-Cards, please contact J-Card Services (Wyman Park, Suite 171).

**REPLACEMENT FEES FOR LOST/UNRETURNED ITEMS**

- $15 - Mail Key
- $20 - JCard/Access card
- $125 - Lock Change for lost resident room keys

Please call or visit Housing Facilities with any questions about your keys or JCard.
Locked Out of Your Room?

Mon. – Fri.
8:30 am - 5 pm. . . Residential students should contact Housing Facilities at 410-516-7962 to retrieve a key or temporary jCard
5 pm - 8 pm. . . . Residential students should contact Campus Safety & Security at 410-516-4600
8 pm - 2 am. . . . Residential students should contact the RA on duty (contact info is posted in the halls)
2 am - 8:30 am. . . Residential students should contact Campus Safety & Security at 410-516-4600

Sat. & Sun.
8 pm - 2 am. . . . Residential students should contact their RA or the RA on duty; if unsuccessful, contact Campus Safety & Security at 410-516-4600
2 am - 8 pm. . . . Residential students should contact Campus Safety & Security at 410-516-4600

Any assistance from any University employee in regaining access (including Housing Staff, Resident Advisors, and Security) will be maintained as record concerning the occurrence. Should there be as many as three occurrences, subsequent lockouts will result in a $20.00 excessive lock out fine for each additional incidence being charged to your student account. This count is reset at the start of each academic year.

Maintenance Requests & Services

Call the Housing Facilities Office at 410-516-7962 with any maintenance questions or problems. You can also make non-emergency maintenance requests at our website: studentaffairs.jhu.edu/community-living/university-housing/facilities-services/maintenancerequest

CALL SECURITY AT 410-516-7777 IF YOU HAVE AN AFTER-HOURS EMERGENCY MAINTENANCE OR CUSTODIAL PROBLEM.

Decorating / Alterations

You must adhere to the following guidelines in decorating and caring for your personal space.

You may not install equipment, make alterations, paint, or make repairs. You may not change or add to the existing shape of your room.

Transparent tape, adhesives, 3M poster strips or nails are not to be used on walls. Hooks and wires for hanging pictures from the molding in the room are available in the Housing Facilities Office in Wolman Hall. Painter’s tape, pushpins, and tacks are permitted for hanging on walls.

For fire safety reasons, nothing may be attached to room ceilings or doors with the exception of one small message board on your door, which must be removed at move-out. Nothing can be draped from ceilings, i.e. lights, tapestries, etc.

Construction

At any time, construction may take place in or around residential units. No adjustments will be made to any resident’s charges at any time based solely on that construction.
Housing Operations

Damage Charges

The student is liable for damage to the premises caused by an act or omission of the student and student’s guest(s). Upon taking possession of the space, the student agrees to complete a Room Condition Report which reflects the condition of the room. A final inspection by a University staff member will occur after closedown to make the final vandalism/damage assessment. The student agrees to reimburse the University for damages and defacement of space they occupy during the term of their contract exclusive of normal wear. The room must be left in “broom clean” condition; failure to do so will result in a custodial cleaning charge.

Un-attributable common area damage will be calculated and deducted from a fund created from a percentage of room rental payments. Should vandalism exceed the funds available, the room rate will be raised the following year to compensate; on the other hand, any funds remaining after all damage has been paid will be invested in equipment or improvement to the quality of the residential facilities.

Keep in mind that if there is excessive and repetitive common area damage caused on a certain floor, residents of that floor will be charged for that damage.

No grades, transcripts or degrees shall be released until all the charges, including but not limited to damage charges, have been paid.

Ethernet & WiFi

Ethernet and wireless network access costs are included in your housing room rate. Call IT Services at 410-516-4357 or visit: it.johnshopkins.edu/services/network/resnet for more information.

Extermination Services

Areas are monitored regularly, and exterminators are on campus Monday, Tuesday and Thursday to handle specific requests. If your room requires service, contact Housing Facilities at 410-516-7962 immediately. Residents attempting to rectify the problem themselves or ignoring it without reporting it will cause further infestation in both their unit and the surrounding units. This could create a serious health issue. In addition, any damage caused by unreported pests will be the resident’s responsibility.

It is expected that residents observe at least a minimal level of cleanliness. Non-refrigerated food should be stored in hard plastic, airtight containers. Dirty dishes and glasses, as well as used pots and pans should be washed immediately. Clothing should be kept in drawers and closets and not on the floor where pests can nest. Insects and rodents will only stay where they are being fed or housed. Your cooperation is essential if your unit is to remain pest-free. Remember to report any type of pest activity!
Housing Processes & Information

Student Status Requirement

University Housing is provided to registered, full-time Krieger School of Arts & Sciences and Whiting School of Engineering undergraduate students of the University. When a student graduates, withdraws, takes a leave of absence, fails to register full time for the semester, or is academically dismissed, the individual will be required to vacate University Housing immediately.

Students in concurrent programs whose status changes during the current contract period are eligible to remain in University Housing through the end of the contract period. However, they will not be permitted to renew for the following academic year.

Graduate Students are ineligible for University Housing.

Residency Requirement

JHU has a two-year residency requirement for all new students attending Johns Hopkins University. It is the philosophy of the Housing and Residential Life departments that living on campus for the first two academic years provides valuable support and education for college students beyond the classroom. This policy requires that first- and second-year students reside in University Housing or at home with a parent or legal guardian. All residential students residing in the residence halls are required to enroll in a meal plan for the entire academic year.

Entering transfer students who have completed one to three semesters of college must live in JHU housing for one year. Entering transfer students who have completed two years of college (four semesters) have satisfied the JHU residency requirement and should arrange to reside off-campus.

Housing Contracts

The housing contract for all first- and second-year students is for the period beginning on Sunday, August 22, 2021, and ending at 12:00 pm on Wednesday, May 18, 2022. Residents may not move in before the assigned date or move out past 12:00 pm on Wednesday, May 18, 2022.

The room and board contract that was signed and submitted is a binding agreement between the student and the University. It is in effect for the entire contract term. Release from the contract is permitted only under the conditions of academic withdrawal or dismissal, completion of academic studies at JHU, or leave of absence from the University.

The following constitutes grounds for cancellation by Hopkins:

- Default on terms of the contract or payment, in which case Hopkins will give the student written notice one week in advance stating the date of termination of the contract.
The following constitutes grounds for cancellation by Hopkins:

- Withdrawal/leave of absence from the University for personal reasons verified by the appropriate Dean’s Office.
- Academic suspension or dismissal verified by the appropriate Dean’s office.
- An emergency or other condition that, in the judgment of Hopkins, requires the student to vacate the premises, in which case Hopkins will refund to the student the pro-rated rental payment for the unexpired term.
- An approved study abroad verified by Academic Advising.
- Students who wish to cancel a University Housing contract because all degree requirements have been met must provide a written statement on an official Housing Office Action Form indicating the date on which all degree requirements will be completed, and a vacate date 30 days prior to the student’s desired termination date. Graduation will be verified by the Registrar’s office. Contract cancellation due to graduation, will be effective no earlier than December 31 or May 31, whichever is applicable.

For more information regarding the terms of your room and board agreement with the University, please read the Community Standards and Policies Brochure. Try to become familiar with the contents of both documents.

University Housing Breaks & Close Downs

THANKSGIVING BREAK & SPRING BREAK

Students staying on campus will need to indicate that on the break form that is sent to students prior to the break. Dining locations will be open in a limited capacity, and residential dining will be available to students on a meal plan. Monitored common area spaces will be closed.

**Thanksgiving Break:** 10:00am on Saturday, November 20, 2021 – 12:00pm (noon) on Sunday, November 28, 2021

**Spring Break:** 10:00am on Saturday, March 19, 2022 – 12:00pm (noon) on Sunday, March 27, 2022

WINTER BREAK CLOSEDOWN

All students must vacate their building by 10:00 a.m. on Wednesday, December 22, 2021 (or 24 hours after the last final, whichever occurs first), and may return for Intersession beginning at 12:00 p.m. (noon) on Sunday, January 2, 2022. Students may leave their belongings in their rooms, and take only what they need for winter break.

MAY CLOSEDOWN

All students must vacate university housing by 12:00pm (noon) Wednesday, May 18, 2022 (or 24 hours after their last final, whichever comes first). No exceptions will be made to this closedown requirement.
Gender Inclusive Housing

Housing and Residential Life affords students the opportunity to live in housing with student(s) that are not of the same sex. Housing assignments and placements are created with students of the same sex and, in general, that will continue.

The Gender Inclusive Housing (GIH) policy exists to meet the needs of all students by nurturing an atmosphere in which students can be the most comfortable with those with whom they live. It is important that the residential community maintains an atmosphere that values diversity, social justice, and promotes the dignity of all people. Sophomore and upper-class students may live with whomever they choose, regardless of biological sex or gender identity, which will create a gender inclusive unit. Incoming freshmen interested in Gender Inclusive Housing check off the GIH box on their housing questionnaire and search for other freshmen who chose the same option. All students, regardless of their preferred housing style, are encouraged not to live with someone they may be dating.

Right of Entry

Hopkins personnel have the right to enter the premises for inspection at any time whenever necessary for purposes of repair, maintenance, wellness or safety checks and breaks. The right of entry includes, but is not limited to, agents of the University who enter the premises for the purpose of inspection and treatment of rodent and insect infestation or inspection for compliance with housing regulations. Residential Life staff may also enter if a safety or policy violation is perceived to be occurring in the room and no one is answering the door. The signing of the housing contract only allows entry into the assigned University Housing facility by the resident. All personnel entering a student room are required to wear masks.

Health & Safety Checks /Confiscation

Any University property not authorized to be in a student’s room will be confiscated, and the students who reside in the room will face disciplinary action. This includes University and non-University signs.

Prohibited items may also be confiscated if found during when maintenance is being performed to the room or during inspections. If any items are confiscated, notification will be left providing instructions regarding retrieval or disposal of said items. Any items not retrieved by their deadline will be donated to charity.

Refer to the list of prohibited items on page 39.

Check-In & Check-Out

Only one room key per resident will be issued at the time of check-in. Keys will not be distributed to friends and family.

It is illegal to duplicate university keys and duplication will result in a fine.

After-hours key drop boxes are located in Wolman, AMR II, and Charles Commons.

Students who do not return their issued keys will be charged $125 for a lock change and $15 for a mailbox key. If students are vacating before their contract ends, Housing Facilities must be informed, keys must be returned, and a proper checkout must occur.
Late Fees

**STUDENTS WILL BE BILLED PRIOR TO THE BEGINNING OF EACH SEMESTER.**
The University will assess a late fee of 1¾ percent compounded monthly against any student’s account bill that is not paid in accordance with the stipulations on the University student invoice.

Loss of Property / Renter’s Insurance

The University cannot take responsibility for students’ personal property. Students are strongly advised to purchase or check with their family’s current homeowners’ insurance coverage about coverage for their personal property. Students and families may be able to secure the appropriate rider or seek additional coverage to cover the loss, damage, or theft of their personal property. Laptop computers, cell phones, tablets, etc. are a common target for theft.

*For more information about renters insurance, contact National Student Services, Inc. at contactus@nssi.com*

Housing Cancellation Fee

**SOPHOMORE STUDENTS:**
If you are not returning to the University, it is your responsibility to directly inform the Housing Office by August 1st of your decision not to return. If you fail to notify Housing of your intent not to return to the University by August 1st, you will be responsible for a $500.00 administrative fee.

**UPPER-CLASS STUDENTS:** *(Students that have fulfilled the two-year residency requirement)*
If you have secured a space in University Housing and decide to cancel your housing contract to move off campus you must notify Housing directly before June 1st of the upcoming school year and all charges shall be waived except for a $500.00 administrative fee. If notification is received after June 1st but before the earliest move-in date, you will be responsible for two months of the applicable room charges.
Housing Operations

Mail Services

Hours of Operations

**Monday - Friday:** 3pm - 8:30pm

**Saturday:** 11am - 4pm

Mail Services Locations

**AMR II MAIL ROOM**
Located on the main level, past Residential Life Office
Accepts mail and packages for AMR I, AMR II, and AMR III A & B residents.

**CHARLES COMMONS MAIL ROOM**
Located in the lobby of the Charles Street building
Accepts mail and packages for Charles Commons residents as well as packages for Homewood residents.

**WOLMAN MAIL ROOM**
Located on the terrace level of Wolman Hall
Accepts mail and packages for Wolman residents as well as packages for Bradford residents.

UPS and USPS Shipping Service, fax service, postage stamps, boxes, and packaging supplies are available in the Wolman Hall mailroom. Payment options include check, money order and J-Cash.

*All hours are subject to change during the summer, holidays, and intersession periods. Residents will be notified of changes.*

Mailing Address Format

**AMRS**
Student’s Name (First & Last)
AMR II # _____
3510 N. Charles St.
Baltimore, MD 21218

**BRADFORD APARTMENTS**
Student’s Name (First & Last)
3301 St Paul St.
Apt. # _____
Baltimore, MD 21218

**CHARLES COMMONS**
Student’s Name (First & Last)
Charles Commons # _____ (Mailbox #)
3301 N. Charles St.
Baltimore, MD 21218

**HOMEWOOD APARTMENTS**
Student’s Name (First + Last)
3003 N. Charles St.
Apt. # _ _ _
Baltimore, MD 21218

**WOLMAN HALL & MCCOY**
Student’s Name (First & Last)
Wolman Hall # _____ (Mailbox #)
3339 N. Charles St.
Baltimore, MD 21218

**ROGERS HOUSE**
Student’s Name (First & Last)
3506 Greenway
Apt. # _ _ _
Baltimore, MD 21218
Mail Forwarding & Change of Address

All University Housing residents are strongly encouraged to file an official United States Postal Service (USPS) Change of Address form or Mail Forwarding Request at least two weeks prior to vacating in order for their mail to be forwarded in a timely and appropriate fashion. If a change of address or mail forwarding request is not submitted directly to the USPS, any mail delivered to our campus mailrooms after you have already vacated university housing may be returned to sender.

Visit usps.com for more information.

We would like to emphasize that you can make the Change of Address process faster and easier by notifying everyone (i.e. friends, family members, business, organizations) who sends you mail of your new address and the date of your move, two weeks before your move. Many bills and statements have an area for making an address change notification.

Remember: Change of Address forms cover first class mail for one year and periodicals and standard mail for only one month. After this time period, they will not be forwarded but discarded. Therefore, it is imperative that students contact mailers directly to change their addresses prior to vacating housing.
Amenities & Facilities

We believe that through community living, students can develop important personal, social and interpersonal skills. Through your experiences in university housing, we hope you will have the opportunity to learn to appreciate and respect individual differences and cultural diversity while fostering personal growth and developing a greater understanding of your own identity.

In this section, you will find helpful information regarding the amenities and facilities that are available in our residence halls. Should you have any questions, please do not hesitate to reach out to Housing Operations at (410) 516-7962 or requests@jhu.edu.

Standard Furniture

In each building, residents can expect to find the following:

- Twin XL mattress and frame (cannot be lofted in Rogers House)
- Desk with attached hutch and desk chair
- Trash can and recycling bin
- 1 shower curtain (suites and apartments)
- Window blinds

Below you will find the items specific to individual buildings:

**Charles Commons, McCoy, Rogers House, & Wolman:** pedestal, wardrobe with drawers (Charles Commons will have a closet), chest of drawers

**AMR I, II, & III:** stackable drawers or a 3-drawer chest, wardrobe

**Bradford & Homewood** have furniture for the bedrooms and living rooms. Please note that efficiencies do not have separate living spaces.

- Bedroom furniture: 1 desk lamp, 1 nightstand, 1 chest and mirror
- Living room furniture: 1 sofa and/or loveseat/chair, end tables, table lamps, dinette table and chairs

Bike Racks & Bike Rooms

**The McCoy Bike Room** is available to McCoy and Wolman residents during the current academic year. **The AMR II Bike Room** is available to residents of AMR I, AMR II, and AMR III.

Charles Commons and Rogers House residents have **outdoor bike racks** at both buildings for their use.

Homewood residents can use the **indoor bike rack** located in the laundry room.
Amenities & Facilities

Card Access System & Security

Residents will use their J-Card to gain admittance to the front door of the building and to access their wing.

In Bradford, Charles Commons, Homewood, McCoy Hall, Rogers House, and Wolman Hall, a 24-hour security officer is stationed in the lobby to deter unauthorized individuals from gaining access to the building and to intervene in security related incidents.

In AMR I, AMR II, and AMR III, a 24-hour security officer is stationed in booths at the turnstiles outside of the AMRs to deter unauthorized individuals from gaining access to the building and to intervene in security related incidents.

Computer Rooms

Students will have access to computer labs located on the terrace of Wolman Hall and the 2nd floor of the Charles Street tower of Charles Commons. Please visit the Computer Resources page to view location and availability.

Most applications can also be accessed remotely. Visit myJLab: studentaffairs.jhu.edu/computing/campus-resources/myjlab for more information.

The centrally-located Krieger Computer Lab will be open normal hours for the upcoming academic year.

For more information please visit: studentaffairs.jhu.edu/computing/campus-resources/

Exercise Rooms

All exercise rooms offer a variety of exercise machines. Residents will have access every day from 6:00am – 2:00am.

Locations: Wolman terrace, McCoy 2nd floor, Charles Commons 3rd floor of Charles Street tower, Rogers House basement, Homewood terrace, and 1st floor of Bradford.

Problems or trouble? Contact Housing Facilities at (410) 516-7962.

Ethernet & Wi-Fi Service

All of our buildings are equipped with wireless and wired internet connectivity.

Problems or trouble? Call IT Services at 410-516-4357 for hook-up, free of charge.

Gathering & Study Areas

The Adler Room is available for use by residents for cultural, educational, and recreational programs, study, and group work.

Community kitchens can be used for large-scale community programs by University housing residents & student groups. The kitchens are located on the first floor of Wolman Hall, terrace level of McCoy, and third floor of Charles Commons’ Charles Street tower.
Amenities & Facilities

Gathering & Study Areas (cont.)

**Game Rooms** are available for use between the hours of 6:00am – 2:00am. These rooms are located on the McCoy terrace, Wolman terrace, and the 3rd floor of the Charles Street tower in Charles Commons.

**Meeting & multipurpose rooms** may only be scheduled by registered student organizations and RAs. Multipurpose rooms are located in AMR I, Charles Commons, and Wolman Hall. Meeting rooms are located in AMR I, AMR III, Charles Commons, and Wolman Hall.

**Study Lounges** offer tables and chairs for study groups are available from 6:00am - 2:00am. The lounges are located on the Wolman terrace, floors 3-6 in McCoy, and the basement of AMR II.

**The Social Lounge** is equipped with pool, ping-pong, and foosball tables and a color TV with cable. Students have access from 6:00am – 2:00am using their JCard. The lounge is located in the basement of AMR II.

**TV rooms** feature a color TV with cable, a DVD player, and stereo sound. They are located in AMR I, AMR III, McCoy, and Wolman Hall.

**The Wolman Hall Theater** may only be scheduled by registered student organizations and RAs in 4-hour time blocks.

Reservable room times vary by building. To reserve, submit your request through your Hopkins Groups Student Group Portal.

Heating & Cooling (HVAC)

Residents of **AMR I & II and Rogers House** have permanently installed, year-round window air conditioner units in each bedroom that should not be relocated or unplugged from the grounded outlets. The specialty appliance extension cords provided should not be exchanged. Covers are provided for off-season months.

Residents of **AMR III** have a climate-controlled HVAC system. The temperature is maintained at a constant level year-round. Windows should be kept shut to maintain optimum temperature.

Residents of **Charles Commons, McCoy, Wolman, Bradford, & Homewood** can adjust the temperature to suit their comfort. Refer to directions posted on your unit. For energy conservation purposes, the air conditioning systems can be set to 72 degrees or warmer in the summer months and heating units can set to 76 degrees or cooler in the winter months depending on the preference of the occupant.

Contact Housing Facilities at 410-516-7962 with any problems or questions you may have about your HVAC unit.

**Kitchenettes**

Each suite in Wolman, McCoy, and all 2-person suites in Charles Commons is equipped with a two-burner stove, sink, and compact refrigerator. While 4-person suites in Charles Commons will have a full-size refrigerator.
Laundry Rooms & Guidelines

**J-CARD OPERATED**

Laundry facilities are available in each building. They will operate with limited capacity and a reduced number of available machines. Laundry costs are included in the on-campus housing fees and as such all residents will automatically receive 18 cycles of laundry per month (1 wash or dry = 1 cycle). The 18 cycles per month are valued at $27 ($1.50 per cycle) and on the 1st of each month, the balance is reset to $27. In order to check your balance, simply log onto your account in SIS or download the eAccounts app (where your mobile credential is set up). Please note that you will see a separate laundry cash balance. Laundry cash can only be used in the residence hall laundry rooms. If you utilize all 18 cycles in one month, and still have more laundry to do, J-Cash can then be used to pay for laundry.

To use your laundry cycles, simply go to the residence hall laundry room closest to you, select your laundry machine, and swipe your card! It’s that easy! Download the Speed Queen app to track the status of your washer/dryer.

Questions? Contact Housing Facilities at 410-516-7962.

Music Rooms

Residents have access to the music rooms using their JCards from 10:00am - 1:00am. For questions regarding access to the music rooms, please contact Housing Facilities at (410) 516-7962.

**Locations:** AMR II basement, McCoy terrace, 3rd floor of the Charles Street tower in Charles Commons.

Parking

Most street parking in the area is metered or limited hourly parking only. Students living in the residence halls are strongly discouraged from bringing cars to campus because they do not qualify for either a city or campus permit, however, students residing in Bradford and Homewood Apartments could apply for a city permit.

Phone Access System

Phones are available in some common lounges and hallways. These phones can also be used to contact Security for emergencies by pushing the red button.

*Emergency phones are found on each floor of Rogers House.*
Amenities & Facilities

Security Foot Patrol

**THESE OFFICERS ALSO ASSIST STUDENTS WHEN THEY ARE LOCKED OUT OF THEIR APARTMENTS IF THE HOUSING OFFICE IS CLOSED AND AN RA IS NOT AVAILABLE.**

**AMRS**
Building exteriors and common areas are patrolled by a uniformed campus security officer Monday - Friday, 3:00 pm to 7:00 am, and 24 hours a day on the weekends.

**CHARLES COMMONS, MCCOY, ROGERS HOUSE & WOLMAN**
Building exteriors and common areas are patrolled by a uniformed campus security officer 24 hours a day, 7 days a week.

**BRADFORD & HOMEWOOD**
All University-owned apartment buildings are patrolled by a uniformed campus security officer 24 hours a day, 7 days a week.

Student Radio Station

Located on the McCoy terrace, the station is used by students working for WJHU. Please contact the radio station director to request JCard access to the radio station.

Trash Disposal

All residents on campus are responsible for emptying their recycling and trash on a routine basis. Please tie all bags shut before depositing them in the trash rooms. The trash rooms and cans are emptied daily.

Trunk Rooms

To store luggage in a trunk room, residents should visit Housing Facilities in Wolman Hall, room 103.

**Locations:** AMR II basement, Wolman terrace, and each floor of McCoy

Vending Machines

Vending machines offer both snacks and beverages and are located throughout the building.

For questions regarding vending machines, please contact Dining Programs at 410-516-3383 or dining@jhu.edu

RA Room Locations

**AMR I**

**AMR II**
Adams 107, Baker 120, Clark 128, Gildersleeve 142, Griffin 163, Hollander 180, Jennings 186, Lazear 196

**AMR III A**
201, 306, 406

**AMR III B**
301, 306, 401

**MCCOY**
East: RA 1E, RA 2E, RA 3E, RA 4E, RA 5E, RA 6E
West: RA TE, RA 1W, RA 2W, RA 3W, RA 4W, RA 5W, RA 6W

**WOLMAN**
West: 217, 317, 417, 517, 617, 717

**CHARLES COMMONS**
St. Paul Tower: 417, 517, 617, 717, 817, 917, 1017
Charles Tower: 422, 622, 822, 1022, 1222

**BRADFORD**
208, 408, 608, 808

**HOMEWOOD**
301, 328, 401, 428, 501, 528, 601, 628

**ROGERS HOUSE**
101
### Amenities & Facilities

#### Residence Hall Amenities

<table>
<thead>
<tr>
<th></th>
<th>AMR I</th>
<th>AMR II</th>
<th>AMR III</th>
<th>Wolman</th>
<th>McCoy</th>
<th>CC</th>
<th>Rogers</th>
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<tr>
<td>24-Hour Security Officer</td>
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<tr>
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<td>Common Lounge on each Floor</td>
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<td>Reading Room</td>
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<td>Vending Machines</td>
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#### Apartment Amenities

<table>
<thead>
<tr>
<th></th>
<th>Bradford</th>
<th>Homewood</th>
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<tbody>
<tr>
<td>24-Hour Security Officer</td>
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<tr>
<td>Air Conditioning</td>
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<td>Cable-Ready</td>
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<tr>
<td>Ethernet/Wireless</td>
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<tr>
<td>Exercise Room</td>
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<tr>
<td>Furnished Apartments</td>
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<td>Laundry Room</td>
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<tr>
<td>Security Foot Patrol</td>
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</tbody>
</table>
Amenities & Facilities

Sustainability Practices

1. Recycling

Housing buildings have single stream recycling which means all recycling can go in the same recycling bin.

_The following items should be placed in the green recycle bin:_

- Mixed office paper (including envelopes with clear windows, magazines, all color copy paper, newspapers, etc.)
- Cardboard (including cereal and packaged food boxes)
- Aluminum and steel cans, clean foil
- #1 and #2 plastic bottles and jugs only (including drink bottles, laundry detergent bottles, etc.) All other plastics should be placed in the incinerate bin

_Food and beverage containers should be empty before recycling._

2. Electronics

_Electronics can be recycled in the designated bins in the lobbies of each residence hall._

Basically anything with a battery or cord can be e-cycled, including:

- Computers
- Laptops
- Monitors
- Printers
- Cell phones
- Batteries
- Printer cartridges
- Computer accessories

_Residents should wipe any personal Information from devices before recycling. LITHIUM BATTERIES MUST BE TAPED ON BOTH TERMINALS BEFORE RECYCLING._

3. Academic Buildings

In the academic buildings on campus we do separate paper and cardboard from the container recycling (metal & plastic) because more paper is generated in academic spaces and keeping it separate creates a cleaner recycling stream.

_Please separate your waste as follows:_

- Paper and cardboard in the blue bins
- Metal and #1 & #2 plastic in the green bins
- Compost in the yellow bins
- Trash in the grey bins
4. Terracycle

Additionally, there are TerraCycle bins located in the lobbies of all buildings for hard to recycle items, including:

- Personal care products including cosmetic packaging like lipstick tubes, hair care packaging, and body lotion tubes
- Oral care products including toothbrushes, floss containers, and toothpaste tubes
- Energy bar wrappers, chip bags, and candy wrappers
- Writing utensils including pens, markers, mechanical pencils, and highlighters

5. Other Waste

All other waste should be placed in the gray trash (incinerate) bin.

Do your best to follow the guidelines and images on the waste bins signs but when in doubt, throw it out. Contamination in our recycling and compost bins can cause the loads to be rejected.

Compost, trash, and recycling bins can also be found in lobbies, kitchens and common spaces throughout all of the residence halls and academic buildings.

6. Sustainable Living Tips

The 2021 Sustainable Living Guide is a collection of resources and recommendations intended to assist Johns Hopkins University community members achieve more environmentally conscious lifestyles.

Recommendations include:

- Turn off your laptop, monitor, printer, room lights, television, gaming system, etc. when not being used and when you leave your room.
- Turn off the faucet while you brush your teeth, wash your face and hands, shave, etc.
- Purchase and use reusable products including water bottles, to-go mugs, utensil set, stainless steel straws, lunch bag, snack bag, produce bag, food wrap, and more. Stock your room with reusable plates, bowls, and utensils to eliminate the need for single-use items.

To learn more, visit JHU Sustainability at sustainability.jhu.edu or follow us on Facebook and Instagram. @jhusustainability
7. Green Move-In & Move-Out

Green living starts with Move-In. While many students refer to general university packing lists prior to move-in, these lists often include unnecessary items that are already made available to students by their institutions. With this in mind, we’ve created a Green Packing List for students to follow when buying supplies, decor, clothes, and personal items before arriving at Hopkins. Using this list, in addition to buying items second-hand and coordinating with your roommate(s), are impactful and cost-effective strategies to reduce your resource consumption and environmental impact prior to and during move-in.

As part of Housing Operations’ commitment to sustainability and giving back to the community, a Green Move-Out program provides an opportunity for residents to donate all of their unwanted but usable clothing, shoes, housewares, books, toiletries and appliances as well as unopened, non-perishable food to the local non-profits. Due to COVID-19, plans for a Green Move-Out are on hold. Please check the Office of Sustainability website for updates.

To learn more, visit JHU Sustainability at: sustainability.jhu.edu/green-move-in-move-out.

INTERACTIVE RESOURCES

The Office of Sustainability’s Homewood Sustainability GIS Map and StoryMap are interactive tools designed to teach viewers about sustainability efforts made on the Homewood Campus to improve the natural and built environment, decrease energy and resource use, and mitigate harmful environmental impacts. You can click and drag to explore the GIS map, and scroll through the more contextual StoryMap, while walking around campus to learn about the features around you.

GETTING INVOLVED

Students who are interested in getting more involved with sustainability initiatives across campus should visit the Office of Sustainability website or email sustainability@jhu.edu to learn more about student groups, the Office of Sustainability, and the Sustainability Leadership Council.
Community Standards of Residential Life

Description
The safety and well-being of students is our primary concern, and we should all play a role in ensuring the well-being of all members of our community. The Office of Residential Life, in conjunction with the staff of Community Living, Campus Safety & Security, and the Office of Student Conduct, will offer resources and assistance in a myriad of circumstances if a member of our community is in a hazardous or compromising situation.

Residents are expected to respect the rights of others by behaving in a fashion that is considerate of others; further, residents should take responsibility for their own actions. It is important to be aware of and comply with the relevant local, state, and federal laws as well as the Student Conduct Code and other University policies and procedures governing student conduct. All residents are to cooperate with and respect Residential Life and other University staff members, as they are responsible for enforcing the policies and procedures designed to allow residents to live, study, and socialize together in comfort and community.

Below are both the outline of the Residential Conduct Process and a non-exhaustive list of guidelines to follow related to our Community Standards. To be clear, all students are held to the terms of the Student Conduct Code and residential students are held to those plus these additional elements as they relate to being members of the university housing community.

Residential Conduct Process
Students are responsible for adhering to all policies within the Living at Hopkins Guidebook, the Student Conduct Code, and other University policies and procedures, including without limitation those available on the University Policies Website. For additional assistance, please contact a Residential Life staff member or the Office of Student Conduct. For updated information regarding policies and procedures, please visit the links provided.

Students who are alleged to have violated Residential Policies or University policies or procedures (i.e. the respondent) will be afforded the process specified in the Student Conduct Code: studentaffairs.jhu.edu/policies-guidelines/student-code. Conduct administrators within Residential Life include but are not limited to the Residence Directors, Assistant/Associate Director, and the Director of Residential Life.

Sanctions & Corrective Measures
The Office of Residential Life uses progressive sanctioning and corrective actions for resolving violations of the Living at Hopkins Guidebook, the Student Conduct Code, or other University policies and procedures. Please refer to the Student Conduct Code for more information studentaffairs.jhu.edu/policies/student-code.

Record Keeping
When a student accepts responsibility or is found responsible for violating the Student Conduct Code a disciplinary record is created and maintained as outlined in the Student Conduct Code: studentaffairs.jhu.edu/policies-guidelines/student-code.
University Housing Policies

Description

Within university housing, students and guests are expected to know, understand, and adhere to the following policies and expectations (listed here alphabetically) in addition to those outlined in the Student Conduct Code studentaffairs.jhu.edu/policies/student-code.

Please note that in accordance with Student Conduct Code 19. Condoning, students who observe or are in the presence of a violation of university policy or law are expected to remove themselves from participation and encouraged to report the violation to University Staff.

Alcohol & Other Drugs

Residential Life, alongside the University, works to support individual students in their goals for healthy behavior change while cultivating a healthy environment where students can thrive and succeed. Residential Life staff facilitate programming and enforce policies around alcohol and other drugs/substances in the halls to create safe communities of care and respect. Residential students are also encouraged to take advantage of the many resources on campus related to substance use or misuse and general wellness, including but not limited to: Health and Wellness Center, Center for Health Education and Wellness (CHEW), the Counseling Center, the Chaplain’s Office, and various peer education and support groups on campus.

Alcohol

In accordance with the University’s Student Conduct Code, students who are under the legal age for possession/consumption of alcohol may not have alcohol in their residential space. The legal age for possession/consumption of alcohol is 21. This means if any student is under 21 it is illegal for them to possess, consume, or purchase alcoholic beverages.

**Students who are under the age of 21:**
- May not host anyone, regardless of age or relationship, who is possessing, consuming, selling, providing, or distributing alcohol.

**Students age 21 or older:**
- May only possess and/or consume alcohol in a residence hall room or apartment in which all occupants are of legal drinking age.

**Regardless of age, the following are prohibited in residence halls and apartments:**
- High-risk drinking paraphernalia, including but not limited to beer pong tables, beer bongs/funnels, kegs, and all items associated with drinking games, with or without alcohol.
- Manufacturing of alcohol.
- Empty alcohol containers, including but not limited to: beer bottles/cans, wine bottles/boxes, and liquor bottles.

*Alcohol, high-risk drinking paraphernalia, and items previously containing alcohol may be confiscated and/or discarded.*
University Housing Policies

Students who observe or are in the presence of a violation of the Alcohol policy, may be responsible for violating Student Conduct Code 19 Condoning, which expects that students who observe or are in the presence of a violation of university policy or law, are expected to remove themselves from participation and encouraged to report the violation.

Drugs

In accordance with the University’s Student Conduct Code, the possession, use, or distribution of illegal drugs or drug paraphernalia as defined by local, state, and federal laws is prohibited at any time on University property.

Paraphernalia, drugs, and items previously containing drugs may be confiscated and/or discarded.

Students who observe or are in the presence of a violation of the Drug Policy, may be responsible for violating Student Conduct Code 19 Condoning, which expects that students who observe or are in the presence of a violation of university policy or law, are expected to remove themselves from participation and encouraged to report the violation.

For incidents involving residential students and alcohol or other drugs, the Office of Residential Life follows the progressive sanctioning guidelines consistent with the Homewood Undergraduate Alcohol Policies studentaffairs.jhu.edu/policies-guidelines/homewood-alcohol-policy-violations.

Outcomes may include Parent or Family Notification, educational programming, and other corrective measures. The University and the Office of Residential Life reserve the right, at its discretion, to impose different or more stringent outcomes depending on the facts and circumstances of a particular case.

AMNESTY AND RESPONSIBLE ACTION PROTOCOL
studentaffairs.jhu.edu/student-life/alcohol-amnesty-policy

To encourage students to immediately seek necessary medical attention for themselves or others, the University may not impose disciplinary action of record for a violation of student alcohol or drug possession or consumption against individual students or Recognized Student Groups/Organizations when they seek assistance from on-duty medical staff or law enforcement for a medical emergency or condition.

To initiate the Amnesty & Responsible Action Protocol, you must:

1. **Call for help:** In the moment of witnessing a medical emergency or personal crisis, you must take immediate action to call Campus Safety and Security (410-516-7777), 9-1-1, or if you’re on-campus, contact an RA-on-duty. You may also use any Blue Light on-campus.

2. **Stay:** Remain with the individual(s) needing help until the on-duty emergency medical staff or law enforcement arrive.

3. **Cooperate:** Provide information and assistance as needed from the emergency responders and University officials reporting to the needs of the individuals. Meet with the appropriate University staff following the incident and agree to the timely completion of any recommended educational alcohol or other drug corrective measure as assigned by a Conduct Administrator or Hearing Board.

In order for amnesty to apply, a student or Recognized/Student Group/Organization must follow the above-mentioned steps. This amnesty does not preclude disciplinary action for other violations of applicable policies.
University Housing Policies

Anti-Harassment Environment

Residents and university staff alike, should take an active role to work together to foster a strong residential and university community by making reasonable efforts to discourage other residents and community members from engaging in inappropriate or abusive conduct. Said conduct or pattern of conduct could be related to or stem from inappropriate or unwanted behavior online (computer, email, social media, messaging platforms, etc), on the phone (calls, texts, etc), verbal or written communication, or third party interventions – any of which could create a hostile environment for an individual or group. Reports of behavior that alleges harassment, bullying, or other abusive behaviors will be pursued with serious investigation and disciplinary action per University procedures.

Appliance Restrictions

Small appliances without a visible heating element are acceptable in University Housing as long as the appliance has an automatic shutoff function. The following items are restricted or prohibited:

- Refrigerators and freezers leased or brought from home may not exceed 5 cubic feet or 1.5 amps.
- Microwaves must not exceed 1100 watts.
- Halogen lamps and other lamps with plastic heads are prohibited in University Housing. If found, they will be confiscated and disposed of properly.

- The use of portable comfort heaters is limited to specific types and specific needs. All personal comfort heaters must be approved by Health Safety & Environment, Housing, and Facilities to ensure fire and electrical safety. Unauthorized heaters will be confiscated. Approved portable comfort heaters must meet the criteria outlined in the University’s Health, Safety & Environment Policy HSE017 hpo.johnshopkins.edu/hse/policies/156/10915/policy_10915.pdf?_=0.395319822043.

Unauthorized open element space heaters are prohibited and will be confiscated.

Unauthorized air-conditioning units, window or portable, are prohibited and will be confiscated.
University Housing Policies

Dangerous Objects & Chemicals

Residential communities should be free and clear of all potentially dangerous objects to ensure the safety and security of the residents, guests, visitors, and staff present in the buildings at any given time. This includes fireworks, explosives, weapons of any kind, and chemicals or hazardous materials. For clarification on substances that fall into this category, please refer to the Student Conduct Code: studentaffairs.jhu.edu/policies/student-code.

Fire Safety In Housing

JHU strives to ensure the Hopkins community is a safe, healthy, and environmentally responsible place to work, study and live for faculty, staff, and students. Members of the Hopkins community must conduct operations in compliance with all regulations, laws, and prevention methods necessary to address fire safety at its highest levels. Residents should understand and acknowledge the importance of fire safety, fire safety equipment, and recognizing hazards present in university housing and the surrounding communities.

Candles (including decorative and ceremonial), incense, and hookahs are prohibited in all residence halls and apartments. Items will be confiscated and disposed of and residents will be subject to disciplinary action. Residentially, policies around fire safety also include activating fire alarms, disabling fire equipment, and improper use of fire doors or extinguishers. The Student Conduct Code covers an exhaustive list of fire safety codes around unauthorized use or abuse of fire equipment as well as burning materials. studentaffairs.jhu.edu/policies/student-code

Residents who violate fire safety policies could face disciplinary action, fines, citations from Baltimore City, and/or expulsion, depending on the severity of the violation and damage created.

Guests

Students are allowed to host three guests in their residential living unit no matter how many students live in a unit and are responsible for those guests through the duration of their visit. For example, if four students live in a suite, they may only have three guests at a time among them for a total of 7 people in the suite.

All guests are required to be accompanied by their host resident and must stop at the security station to sign in. The guest must surrender a government-issued photo identification to the Security Officer. Individuals without an acceptable form of ID will not be permitted to enter the building. Host residents are expected to stay with their guests throughout the entire visit and further, hosts will be held accountable for their guests’ behavior.

Residents are permitted to house overnight guests in their rooms, provided that they first obtain the consent of their roommate(s) and/or suitemate(s). However, the University reserves the right to prohibit overnight visitors. Extended overnight visits (over 3 days) are prohibited by the University. Keys and JCards will not be provided for guests and host residents will be held accountable for misuse or abuse of this policy.
University Housing Policies

Room Decorations

Lights may be placed around the interior of windows or the perimeter of your room. Lights may not be draped/strung across any ceilings or on the exterior of the buildings. For safety reasons, you may not hang items from the ceiling or from any ceiling fixtures.

Keys & Cards

The room and/or exterior door keys & JCard/Access card issued to residents are the property of the University and may not be exchanged, duplicated, or given to another person. As such, students will incur the cost of a lock change if a room key is lost, stolen, or duplicated and a JCard/Access card if a card is lost or stolen. No rooms may be modified to allow keyless entry. Keyless entry into a student space is a serious security risk and is prohibited.

Lock Change Policy

If you lose your keys resulting in a lock change, a standard lock change fee of $125.00 will apply and a record will be maintained concerning the occurrence. Should there be a second occurrence, a repeat lock change fee of $125.00 will apply and a meeting will be scheduled with a Residence Director.

Lost mailbox keys will have a $15.00 charge applied to the student account.

Lockout Policy

If you lock yourself out of your room and require assistance from any university employee in regaining access (including Housing Staff, Resident Advisors, and Security) a record will be maintained concerning the occurrence. Should there be as many as three occurrences, subsequent lockouts will result in a $20.00 excessive lock out fine for each additional incidence being charged to your student account.

Marketing & Solicitation

Students may not conduct business dealings, nor operate a business from their residential unit.

Solicitation, canvassing, and sales of products by individual students, non-registered student groups and/or non-students for personal or organizational funds, sales, membership or subscriptions is prohibited in University buildings and not permitted to distribute materials in residence halls or residential mailboxes.

If student groups or departments wish to post flyers or materials in the residence halls, they must be approved by the Office of Residential Life.

See the Office of Residential Life website for the posting policy for the residence halls: studentaffairs.jhu.edu/community-living/residential-life/resources.
University Housing Policies

Musical Instruments

Noise/quiet hours should be observed normally, and students should not use musical instruments during these hours:

**PLEASE SEE BELOW FOR DETAILS AROUND NOISE/QUIET HOURS.**

Noise / Quiet Hours

All residents of University Housing are expected to keep noise at a level that is not disruptive to those living around them. This means that noise within living units and around the exterior of the buildings should not be noticeable to anyone outside that unit. Roommates are encouraged to discuss acceptable noise levels within residence hall rooms and apartments so that everyone within the unit can live, study, and sleep in comfort.

Minimally, quiet hours are in effect 8:00pm – 8am on weeknights (Sunday-Thursday) and 10:00pm – 8am during the weekend (Friday-Saturday). Communities are free to extend these hours but not to reduce them. Residents who are disruptive and fail to maintain reasonable quiet will face disciplinary action. If you fail to keep volume levels reasonable, equipment such as stereos, amplifiers, speakers, etc will be confiscated and held by the Office of Residential Life. In addition, amplified music or music instruments should be played in designated music rooms only. The placing of sound equipment in windows to project sound out of doors is prohibited. Possible disciplinary consequences for repeated noise violations include relocation or removal from housing.

A 24-Hour Quiet Hours policy is established for the final exam periods of each semester.

Open Access Policy

Students will have 24-hour access to all residential spaces within their building. Students will have access to all other residence halls, except Rogers House, daily between 12pm (noon) and 8pm. Outside of these hours, all guests (students and non-residents) will need to be signed in by their host at the security desk. It is expected that all areas of university housing will be treated with respect and care.

If the JCard is lost or stolen, it is vital that it is reported immediately to Housing Operations (M-F 8:30am to 5:00pm) or to Security after-hours and on weekends. Students should never give their JCard to anyone to use, even if they feel that they know that person well. Unreported lost and shared cards compromise the security of all students.
University Housing Policies

Pets

No unauthorized pets of any kind are permitted in the residence halls or apartment buildings. This includes animals such as cats, dogs, birds, rodents, amphibians, reptiles, turtles, fish, insects, and any animals from labs. Residents who violate this policy may have their pets turned over to an animal shelter and will be subject to disciplinary action.

EMOTIONAL SUPPORT ANIMALS (ESAS) ARE NOT CONSIDERED PETS.

For additional information regarding ESAs, please contact Student Disability Services at studentdisabilityservices@jhu.edu.

Room Alterations

Residents may not physically alter, remove, or in any way tamper with the room furnishings provided by the University. This includes construction of any kind or painting of the walls, ceiling, and floors. If residents believe that their rooms are in need of painting or repair, they should speak with University Housing staff. Residents who paint rooms, doors, furnishings, or common areas of otherwise substantially alter the appearance or structure of University property without permission are charged the cost of the restoration or replacement.

Smoke Free Policy

The Offices of Residential Life and Housing Operations have a vital interest in maintaining a healthy and safe environment for students, while respecting individual choice about smoking.

Smoking is prohibited inside University Housing buildings, including, but not limited to, student rooms, suites, apartments, lounges, bathrooms, common areas, stairwells, lobbies, and elevators. In addition, removing window screens and leaning out of windows to smoke is also prohibited. The non-smoking policy includes, but is not limited to, cigarettes, e-cigarettes, vaporizers, cigars, hookahs, illegal substances, and marijuana (including medically prescribed).

Residents who smoke must do so outside the building and must be far enough away from the building so the smoke will not filter into the building via exterior doors, windows or the building ventilation system. Full cooperation with this policy is expected and violations will result in disciplinary action and/or fines.

Students can take advantage of the state of Maryland’s smoking cessation program, accessible online at mdquit.org/quitline.

Sports

Sports and sports-related activities are not permitted anywhere in the residence halls and/or apartments, or directly outside the building, including, but not limited to, Frisbee, roller blading, scooters, bikes, skateboarding, hoverboards, water sports, and games involving a ball. Damage caused by any such activity will be billed to residents responsible or the community at large if the responsible person is not known. Any equipment utilized in such acts will be confiscated.
University Housing Policies

Turnstiles / Emergency Egress Doors

If residents or their guest(s) breach security by not using the turnstiles properly, you will be fined $75 for the first violation, $200 for the second and disciplinary action will be taken for improper turnstile/emergency egress door use. Repeated misuse of turnstiles/emergency egress doors, may result in suspension from the university.

Proper use of an Emergency Egress Door will result in a fine.

Unauthorized Areas/Entry

Residents are not permitted in some areas of University Housing. These include all roofs, the area above drop ceilings, window ledges, and fire escapes (except in the case of fire or emergency evacuation), attic areas, storage rooms, custodial closets, mechanical rooms, elevator shafts, and other rooms not designed for residential use. Residents found in, or storing items in, any of these areas will face serious disciplinary action including possible removal from housing.

Residents may not throw anything out of the windows, down the stairs or off the roofs and fire escapes of University Housing. Such actions jeopardize the safety of pedestrians and in some cases, destroy property, create fire hazards and are viewed as vandalism. Anyone caught engaging in such activity will face serious disciplinary action, including possible removal from housing.

In addition, residents may not enter or exit a building through a window. Any violation of this policy will be considered a security violation, resulting in disciplinary action and fines. Removal of a screen will result in a fine.

University Property

Residents may not move, or be in possession of, University furnishings or property other than that which is assigned to their residential unit. Furniture and University property are not to be removed from assigned locations (both indoors and outdoors). This includes University and non-University signs, including road and construction signs and cones. Removal costs, fines, and/or disciplinary action may be assessed if unauthorized furnishings or property are found in your room or common areas.

Prohibited Items

Below is a non-exhaustive list of items that are prohibited from residence halls. Residence found in possession of prohibited items may be required to remove the item from the residence halls or the item may be confiscated/disposed of. Residents with prohibited items may face disciplinary action. In addition, residents may be responsible for any cost related to the removal and/or storage of the item. Residents are responsible for all damages from permitted and/or prohibited items.

PROHIBITED ITEMS INCLUDE:

- Air conditioners (except University-issued AC units in Rogers House, AMRI, AMRII)
University Housing Policies

Prohibited Items (cont.)

- Alcohol, drugs
- Alcohol paraphernalia (beer pong tables, beer bongs/funnels, kegs, items associated w/ drinking games)
- Amplified music
- Baltimore City property or signage
- Beds lofted without permission/assistance of the Housing Office or wardrobes put on top of drawers
- Blocked exit from room/suite/apartment
- Candles and any open flame wax burners (decorative, ceremonial, or otherwise)
- Candle-lit menorahs
- Candle-lit kinaras
- Ceiling hangings and tapestries
- Chargers (for phones, cameras, laptops, etc.) and adapters can pose a fire hazard at times. They are to be unplugged when not in use.
- Christmas trees (alive or aluminum)
- Cloth banners or posters larger than 24” x 36”
- Cooking appliances with external heating element or w/o auto-shutoff
- Dismantled, disengaged, or covered smoke detectors
- Drug paraphernalia
- Empty food or beverage containers (including items previously containing alcohol)
- Excessive clothing/trash on floors
- Excessive paper, stickers on doors
- Halogen lamps (desk/floor styles) and other lamps with plastic heads
- Hookahs (decorative or otherwise)
- Hover-boards
- Incense
- Live trees
- Loose wires running across floors
- Lounge and common area furniture
- Microwaves exceeding 1100 watts
- More than half the wall surface covered in posters, pictures or cloths (24” x 36”)
- Multiple extension cords to one outlet
- Open food containers, excessive dirty dishes
- Refrigerators or freezers exceeding 5 cubic feet and/or 1.5amps
- Security/traffic cones
- Soldering Irons
- Track lighting, dismantled university-provided lighting
- Unacceptable Room Conditions
- Unauthorized open element space heaters
- Unauthorized pets
- University/non-University signage
- Weapons
- Window screen removal or damage

NO ITEMS CAN BE AFFIXED, HUNG, MOUNTED, SECURED, DRAPE OR PINNED TO ANY CEILING.
Safety & Security

Description

This section of the guidebook describes the procedures to follow in case of fire emergencies, University regulations dealing with fire safety, and security services on campus.

It also provides you with tips on how to protect yourself and your valuables while living in University-owned housing and the neighborhoods surrounding the University.

Emergency Assistance

Residents in University Housing can obtain emergency assistance through the Office of Residential Life at any time. Residents can call or visit the office for help during regular office hours.

RAs are scheduled for duty coverage from 8:00pm – 8:00am every night unless otherwise noted. Residents are encouraged to use the RAs as a resource for emergencies or assistance in navigating difficult situations. RAs are also trained to contact Security, HERO, On-Call Counseling services, and other emergency personnel. The phone numbers to call are posted in the lobbies of every building, near the RA’s room, and is provided to all residents during their first floor meeting of each semester. RAs work closely with Campus Security and the on-call professional staff to assist residents with a variety of circumstances.

Residents who need emergency medical or security assistance should call University Housing or Campus Security at 410-516-7777 to request it directly.

Campus Safety or Security can be contacted 24/7 by dialing 410-516-7777 for emergencies or 410-516-4600 for non-emergencies.

Safety Tips

MOST IMPORTANTLY, TAKE RESPONSIBILITY FOR YOURSELF

The University cannot guarantee your safety, but assuming personal responsibility for your own well-being by following the guidelines below will decrease your risk. Cooperation among all members of the residential community is an essential ingredient for a safe environment. The decisions you make will affect your neighbors’ safety, as well as your own.

- Learn about the security resources and services provided by the University.
- Use these University resources consistently and appropriately.
- Cooperate with the University's instructions and procedures regarding security.
- Get involved with efforts to promote student safety.
- Contact Security for information on how you can participate in the Hopkins Crime Watch Program. Call 410-516-5471.
- Enroll in our “RAD” Rape Aggression Defense training program featured twice a semester. Call 410-516-8737 for enrollment information. It is free and open to female students. Class size is limited.

For more crime prevention tips, visit security.jhu.edu.
Safety & Security

Safety Tips (cont.)

NEIGHBORHOOD SAFETY TIPS
While the Homewood Campus provides a sense of suburban community, city streets surround the University. Residents must use the same precautions called for in any major metropolitan area to stay safe. Follow basic personal security guidelines to decrease the risks that are standard in urban areas like Baltimore. For example:

- Don’t walk alone at night and avoid walking in alleys.
- Stay in well-lit, well-traveled areas after dark.
- Be aware of your surroundings and stay off your phone.
- Know how to get help if you need it.

RESIDENCE HALLS / APARTMENTS SAFETY TIPS
A few simple procedures can help keep you and your possessions safe while you are living at JHU.

- No tailgating! Don’t allow others to enter your building after you.
- Always lock your door when you leave your room, suite or apartment, even if you are just visiting a friend down the hall or going to take a shower. It doesn’t take long for a thief to grab a wallet or a laptop off a desk.
- Always keep your room locked while you sleep. Residents at Hopkins who have slept with doors unlocked have lost jewelry, watches, wallets, purses, and other valuables. Remember, thieves are not necessarily strangers.
- Always keep the entrance to your house or building locked. It’s the only way to keep intruders out and you and your neighbors safe. Use the door entry phone system (if applicable) to let friends in that you know are coming to visit. Don’t prop any doors open. Should you find the door propped, un-prop the door and close it.
- Report door problems to the Housing Facilities Office or Security immediately.
- Learn to use the variety of security services available to you in the residence halls, apartments and on campus.
- Don’t give your keys or JCard/Access card to others.

Fire Safety

IF YOU SEE OR SMELL FIRE...

*Remember the acronym RACE:*
R – Remove yourself from contact with smoke or fire.
A – Alarm – Pull the nearest fire alarm.
C – Call Security at 410-516-7777
E – Evacuate the building.

DO NOT USE ELEVATORS.
Fire drills are conducted in every building at least twice a year by University staff and the Baltimore City Fire Department. Additional drills may occur as required.
Evacuation Procedures

Residents are required by law and University policy to evacuate their residences immediately when the fire alarm sounds. All students should be evacuated from any JHU building in under 5 minutes from the sounding of an alarm, and well removed from the building proximity (at least 50 yards). They should remain removed from the building until an “ALL CLEAR” has been given by the Baltimore City Fire Department or qualified dept. of JHU, i.e. Health Safety and Environment. Failure to vacate the building within the evacuation time of 5 minutes could result in disciplinary action and/or fines.

The evacuation procedures follow, but are also posted in each building and are reviewed with residents at the beginning of each semester.

If you hear the fire alarm sound, you must prepare to evacuate. Students found in the building during an evacuation will be subject to disciplinary action and/or fines. In addition, those who do not evacuate in a timely manner will be subject to disciplinary action and/or fines.

Feel your room door. If it is hot, stay in your room and signal for help from your window. Put a towel under your door.

If there are flames or heavy smoke in the hallway, keep down low, below the smoke, and go to the nearest exit.

If there are no flames or heavy smoke, close your room door behind you and walk quickly to the nearest exit.

If you find the nearest exit blocked, AMR residents should remember that there are fire stairs in the rear of the Clark and Hollander and the front of Royce and Wood. Wolman, McCoy, Charles Commons, Bradford and Homewood apartment residents MUST use the emergency exit stairs only. Rogers House students use the fire escape if the nearest exit is blocked.

Remain a safe distance from the building until receiving further instructions from a university representative.

Disability Emergency Evacuation Protocol (DEEP)

IF YOU CAN SAFELY EVACUATE, YOU SHOULD DO THAT.

If you cannot safely evacuate, Stay in Place and use the following protocol to get assistance evacuating:

• Close the door to the space you are in or move to a space where you can close the door
• Use a phone to call JHU security at 410-516-7777 to report your exact location in the building; this will enable rescue personnel to get assistance to you as quickly as possible
• If you are with others who can evacuate they should evacuate, report that you are in the building, and provide your location to responders once they are out
• Stay low and position yourself near the door if you are able to do this
• Be patient, evacuation rescues can take some time; sprinkler systems and 2 hour fire rated materials are in place throughout the residence halls
• Never break a window since that could prevent you from closing it if needed
Safety & Security

Disability Emergency Evacuation Protocol (cont.)

- Windows can be opened slightly if fresh air is needed, but be prepared to close it to prevent smoke from coming in
- Refrain from opening the door once closed; before opening any doors, touch them to make sure the door is not hot; avoid opening any door that feels hot

Emergency personnel should be on the scene quickly. Student Disability Services maintains a shared list with Housing and Campus Security with names, residence hall room assignments and contact information for students who may need assistance in evacuating. Please make sure you contact Student Disability Services at your home/primary campus if you want to be added to that list and have not done that already.

Another Resource:
Download and set up the LiveSafe app on your phone; make sure you are connected to Johns Hopkins, indicate your campus or school, and allow the app to share your location. This app can be used to call or message JHU security (call them first if you are in a residence hall and an alarm is sounding), call 911 and/or report a range of safety and security concerns.

Campus Security Services

FOR EMERGENCY ASSISTANCE CALL: 410-516-7777

Campus Security Office

The Security Office Lost and Found, located at 3001 Remington Ave, is staffed 8:30 AM - 5:00 PM, Monday - Friday and is closed on weekends and University holidays. Officers are available to assist students around-the-clock with any security-related problem or emergency. Call 410-516-4600 for non-emergencies or 410-516-7777 for emergency assistance. Hopkins officers patrol the Homewood campus on foot, golf cart, and in vehicles 24 hours a day, 7 days a week. Additionally, the grounds and common areas of University Housing buildings are patrolled by a uniformed Hopkins officer. The streets around off campus housing and off campus housing common areas are also patrolled. Security desks, at various locations inside or in front of housing buildings, are staffed 24 hours a day, 7 days a week.

24-HOUR EMERGENCY PHONE

The Homewood campus has 117 Emergency Phones at various locations on and around campus. There are several types:

- Some are “in-poles” resembling campus light posts. They have a blue translucent globe on top that glows light blue at night.
- Others are black metal “stanchions” with the word, “Emergency,” and a blue light on top.
- A few are wall mounted and installed in garages and buildings.
Safety & Security

Campus Security Services (cont.)

- The phones offer a direct line (do not need to be dialed) to the Security Department. By pressing the red button, Campus Safety and Security Communications is called and the location identified. The line will remain open and the notification of a Hopkins officer begins immediately. Use these phones for emergencies or if you are uncomfortable in your surroundings. If you see anyone vandalizing or abusing this system, please report the incident to Campus Security.

ELEVATOR DISABLEMENT

In the unlikely event that you are in an elevator that experiences a mechanical problem, sound the alarm bell and/or use the elevator phone to call Security at 410-516-7777.

For more information, refer to the Evacuation Manual or call the Homewood Safety Office at 410-516-8798.

Blue Jay Shuttle

JHU IDENTIFICATION IS REQUIRED TO RIDE.

Parking and Transportation operates an escort van service daily from 6:00pm to 2:00am. This free service picks up and drops off students from campus and other locations within a mile radius of the Homewood Campus.

Call 410-516-8700 to contact the van service.

JHMI SHUTTLE BUS

A Hopkins photo ID is required to ride this shuttle.

This free bus service is provided to students and JHU affiliates who want to visit the East Baltimore campus, Peabody, and Penn Station.

To view the Blue Jay Shuttle routes and to track the vans, go to jhu.transloc.com on either a computer or a smartphone or download the TransLoc Rider app in the App Store or Google Play. For more information call 410-516-PARK or visit ts.jhu.edu.

COLLEGETOWN SHUTTLE

A Hopkins photo ID is required to ride this shuttle.

Provides free shuttle service between JHU, Loyola, College of Notre Dame, Towson University, MICA, and Goucher College.

Visit baltimorecollegetown.org for more information.

QUAD MONITORS

Student monitors patrol the lower, upper and freshman quads daily during various hours. They are available to escort students after dark. Call 410-516-4600 for service.

Students interested in applying for this position should contact the Escort Supervisor at 410-516-4547.
Safety & Security

Blue Jay Shuttle (cont.)

BUILDING ACCESS SYSTEMS
Some buildings in University Housing are equipped with a phone access or intercom system that enables visitors to call into the building. Phones in some buildings can also be used to contact Campus Security.

LIVESAFE
LiveSafe is a personal safety mobile app the JHU is providing to all students, faculty, and staff to download for free. The app provides a quick, convenient, and discreet way to communicate directly with JHU safety officials, enhancing your overall safety and allowing JHU Public Safety to better protect you.

Download “LiveSafe” from the App Store or Google Play.

Security Staffing

Wolman, McCoy, AMRS (I, II & III A&B), Charles Commons, Bradford & Homewood
Security Officers are stationed outside the front of entrances of each AMR building, in the lobbies of Wolman, McCoy, Bradford, Homewood, and Rogers House, and on the third floor of Charles Commons (bridge) 24 hours a day, 7 days a week. These officers are available to offer immediate security assistance and to deter unauthorized individuals from entering the building, assist guests in contacting their hosts and intervene in security related incidents. Students should bring any immediate security concerns to the guard’s attention.

Front Door®
Front Door® offers in-front and/or behind lock screen messaging and alert capabilities. In addition, it is designed to prevent theft and accidental loss of your mobile technology (phones, laptops, tablets) by helping you track and recover lost and stolen devices.

Check out Front Door® at: frontdoorsoftware.com/jhu

Identification of Facilities Staff

All full-time facilities personnel needing access to student housing are required to wear identification badges.

These cards, which feature a photograph of the staff member, are worn daily by maintenance and custodial staff in the residence halls/apartments.

If you have any concerns about Facilities Staff in your building, please call:

Housing Facilities Office: 410-516-7962
Campus Security After Hours: 410-516-7777
Student Organizations & Student Support Services
Student Organizations

Getting Involved

Johns Hopkins has over 400 student-run organizations, each one providing a unique laboratory for learning for those involved. Student organizations provide opportunities for leadership development, building lifelong friendships, sharpening interpersonal skills, and improving organization.

At Hopkins, about 80% of students are involved in one or more student organization. Here are just a few of the many benefits Johns Hopkins students have shared:

- Enhances their college experience
- Helps connect them to the Hopkins community
- Enhance their ability to lead
- Build a stronger sense of school spirit

Are you interested in getting involved in a student organization? Join Hopkins Groups! Student organizations are organized by category so you can easily find the groups that match your interests.

Listed below are some opportunities for engagement during your time at the university:

Community Living Advisory Board

The board consists of a diverse group of residential students and campus leaders charged with evaluating the current room selection process, the campus meal plan program, the renovations and usage of common areas, and any future items affecting Community Living. As members, students are instrumental in providing a unique perspective to issues relating to the residential community, while working closely with other students.

For more information, contact advisory@jhu.edu.

Student Government Association (SGA)

The Johns Hopkins Student Government Association (SGA) is the sole representative body for Hopkins Undergraduates. The mission of the SGA is to “strengthen student unity, represent student interests, and provide a forum for the exchange of ideas.” The SGA’s main mission is to represent “you,” the student body, to the Administration, and ensure that the rights of students are being upheld. SGA is responsible for advocating on behalf of students, representing students on university wide committees, and overseeing SGA student organizations.

For more information, visit the Office of Student Leadership and Involvement online at sga.jhu.edu.

Fraternity & Sorority Life

Fraternities and sororities are values-based social organizations that have shaped the college experience for over 200 years. These organizations instill in their membership the importance of maintaining high moral, social, and intellectual standards. Our community at Hopkins is made up of over 1,400 students spread out across 25 organizations. This includes eight North American Interfraternity Conference (IFC) fraternities, five Panhellenic Association (PHA) sororities, four historically African American organizations, six historically multicultural, Asian, and/or Latin organizations, and one local society. Membership is open to all full-time, degree-seeking undergraduate students in good academic standing.
Student Support Services

Some offices may be offering services in person, scheduled, or virtual.
We recommend contacting offices by phone or email to see how they can best support you!

Academic Advising

WYMAN PARK BUILDING, ROOM 349

Undergraduates in Arts and Sciences who have questions or problems concerning academics should visit the Office of Academic Advising in Garland Hall. The office is headed by Academic Advising and is staffed by professionals who are specifically equipped to deal with the academic difficulties of students. The office is prepared to give students information on how to develop study skills, to assist students with scheduling problems, to provide guidance in the selection of a major and to direct students toward tutorial services. The office is open from 8:30 am to 5:00 pm, Monday through Friday.

Students in Engineering should address any academic concerns to the Dean of Engineering in the NEB.

Campus Ministries for Spiritual & Religious life

INTER FAITH CENTER

Campus Ministries serves to promote and support spiritual development, theological reflection, multi-religious understanding and social awareness among students, faculty and staff within the university community. Located in the Bunting-Meyerhoff Interfaith and Community Service Center, Campus Ministries is open daily for appointments, and on weekends and evenings for religious services, group meetings, sacred text study, community service projects, and special events. Campus Ministries provides pastoral care and support for students, faculty and staff and their families in times of sickness, bereavement or distress. The Chaplain, Assistant Chaplain, and the Campus Ministers are available by appointment to provide confidential counsel and support.

To contact us call 410-516-1880 and for more information, visit our web site at studentaffairs.jhu.edu/campus-ministries.
Student Support Services

Center for Student Success

The Center for Student Success (CSS), enhances students’ holistic college experiences through coaching, mentoring and community-building programs that tie together students’ academic experiences and co-curricular engagement. CSS programs and services include Johns Hopkins Underrepresented in Medical Professions (JUMP), Hop In, First Year Experience (FYE), Second Year Experience (SYE) and Student Athlete Success.

For more information, please contact the Center for Student Success at (410) 516-8730.

Computer and Technology Discounts

LEVERING HALL

The JHU Technology Center offers academic pricing on Apple products that is usually even lower than the “sale” prices from Apple, Amazon, Best Buy etc. Extended warranties that include “accidental damage” coverage at no additional cost as also available with every student or parent computer purchase.

The Tech Store will be open for online orders and support: studentaffairs.jhu.edu/computing/hopkins-technology-store
Email: techstore@jhu.edu
Phone: 410-516-0448

Counseling Center

THE COUNSELING CENTER IS LOCATED AT:
studentaffairs.jhu.edu/counselingcenter

3003 N. Charles Street
Suite S-200
Phone: 410-516-8278
Office Hours: M–F, 8:30am – 5pm
(Open until 6pm on Mondays and Thursdays during the academic year)

The Counseling Center is the primary source of psychological counseling for full-time undergraduate and graduate students for the Krieger School of Arts and Sciences, the Whiting School of Engineering and the Peabody Conservatory. Our staff is made up of licensed professional psychologists, consulting psychiatrists, social workers, and doctoral interns. All services provided by the Counseling Center are confidential and free of charge.

The Counseling Center provides assistance and support to students on a wide range of personal, emotional and developmental issues. Examples of these issues include difficulty adjusting to the University, homesickness, stress, academic concerns, relationship concerns, depression, identity concerns and anxiety. Severe emotional problems are not a prerequisite for coming to the Counseling Center. Students in need of psychotropic medication may also be referred to our consulting psychiatrists. If it is determined that a student’s treatment requires resources or services beyond what we can provide, then we can also assist with an appropriate community referral.
Student Support Services

Counseling Center (cont.)

We also offer a wide range of educational and preventative programs to help students reach their full potential. The Counseling Center also manages a 24-hour Sexual Assault HelpLine (410-516-7333) for support, crisis intervention, referral and advocacy.

For more information about Counseling Center services, please visit our website at: studentaffairs.jhu.edu/counselingcenter.

Student Programming, Operations, & Traditions

JHUnions and Programming focuses on providing programming for the JHUnions facilities as well as large scale, campus-wide and late night programming. The JHUnions team also provide advisory support and structure to our various student-led programming boards such as The Hop, Spring Fair, hoptoberfest, JHUnions, etc.

For more information, visit studentaffairs.jhu.edu/sli or email slandi@jhu.edu.

Health Services

THE STUDENT HEALTH & WELLNESS SERVICE (SHWC) IS LOCATED WITHIN THE HOMEWOOD APARTMENTS AT:

1 E. 31st Street
Suite N-200
410-516-8270

The Student Health and Wellness Center (SHWC) is the health care facility for full-time students in the Krieger School of Arts and Sciences, the Whiting School of Engineering, and the Peabody Conservatory. Located in the Homewood Apartments at the entrance on 31st street, 2nd floor, the SHWC provides comprehensive primary care health services under the direction of a full-time director with a staff of certified nurse practitioners, physicians, registered nurses and medical assistants. A nutritionist is available several days per week. We perform routine physical exams, offer a wide variety of immunizations as well as allergy injections, provide sexual and reproductive health care, and offer acute and chronic illness care.

Beyond making diagnoses, providing treatments, and ordering lab tests, we also offer travel consults, massage therapy, and a limited pharmacy service. Referrals to specialists are provided as needed. You do not need to have JHU student health benefit plan to use the Health Center and there is no fee to see any of the providers. The SHWC does not bill private insurance. All medical information is treated with strict confidentiality unless SHWC staff are required by law to disclose information or a student presents a clear threat to themselves or someone else.

During the academic year, we have hours from Monday through Saturday (for a full schedule, visit: studentaffairs.jhu.edu/student-health/general-information).
Student Support Services

Health Services (cont.)

You can make an appointment with us during these times by calling 410-516-8270.

Please remember to bring your J-card and insurance card to all of your visits.

When the Student Health and Wellness Center is closed (nights, weekends and holidays), health advice is provided by an on-call Nurse Advice Line. When you call the SHWC after hours, you will automatically be forwarded to this service for assistance.

The Learning Den

The Learning Den provides tutoring for all registered students in the School of Arts and Sciences and the School of Engineering. There is no fee and there is no limit to the number of sessions a student may attend. Tutoring is conducted in small group format, with a maximum of six students in each group. Tutors review course-specific material and encourage students to ask questions and exchange information. Tutoring is not a substitute for class attendance nor is it a place to just do homework. If you need help in a subject, request assistance early and often. For scheduling information, visit academicsupport.jhu.edu/learning-den/schedule-a-tutor.

For more information on our services, please contact: 410-516-8216 • tutoring@jhu.edu

LGBTQ Life

LGBTQ Life provides support, education, and advocacy around sexual orientation, gender identity, and the intersections of those identities with other identities to members of the Hopkins community. The office provides a central networking place for lesbian, gay, bisexual, transgender, queer, and asexual people and their allies. In collaboration with our many campus partners, we are working towards making Hopkins a safer and more inclusive place for people of all sexual orientations and gender identities. Contact us to learn more about Safe Zone trainings, identity meet-ups, and other opportunities to get involved.

Our office is located in Suite 102 in the Homewood Apartments at 3003 N. Charles Street. (This is the same building as The LaB and the Counseling Center.) Our office is accessible using the south entrance (closest to 30th Street). You’ll find us sharing a suite with the Office of Multicultural Affairs and Women & Gender Resources.

For more information, email lgbtq@jhu.edu and visit our website studentaffairs.jhu.edu/lgbtq.

For more information about the services offered by SHWC and our policies, please visit our website at studentaffairs.jhu.edu/student-health.

For information about how to stay healthy at Hopkins, visit our health education website (CHEW: studentaffairs.jhu.edu/chew).
Student Support Services

Off-Campus Housing

With the majority of our third- and fourth-year students living in the homes and apartments directly surrounding the Homewood Campus, students begin their off-campus housing search during their second year. The Off-Campus Housing office provides support, workshops, and events as students begin this process. Students are encouraged to contact the office whenever questions and/or concerns arise.

Located on the McCoy Terrace
Call (410) 516-7961, visit: studentaffairs.jhu.edu/community-living/offcampus or email offcampus@jhu.edu.

Office of Multicultural Affairs (OMA)

The Office of Multicultural Affairs (OMA) supports the co-curricular experiences of students of color and their intersecting identities. OMA is dedicated to creating an inclusive campus community through student engagement, diversity, education, advocacy, and leadership development. We are a great place for all students to engage conversation around identity and create long-lasting relationships and community. Under OMA we help support over 35 cultural student organizations and we have a free-full year first year mentoring program named the Mentoring Assistance Peer Program (MAPP). The Office of Multicultural Affairs is located in the Homewood Apartments at 3003 N. Charles Street, Suite 100. Within the Center for Diversity and Inclusion, the operational hours are Monday-Thursday, 8:30am-8pm, Friday, 8:30am-5pm, closed on Saturdays, Sunday, 12pm-8pm. The facility hosts a conference room, a seminar room, a kitchen, a programming lounge and the administrative offices of the Office of Multicultural Affairs. These facilities may be reserved by academic and administrative departments, student organizations, faculty members or community members as space is available.

To contact the Office of Multicultural Affairs, please visit studentaffairs.jhu.edu/oma, call 410-516-8730 or e-mail oma@jhu.edu.

Orientation and First-Year Experience

CENTER FOR STUDENT SUCCESS

Orientation and First-Year Experience exists to facilitate a successful transition for students through meaningful programs, resources, and initiatives that foster an inclusive community and create opportunities for intellectual and personal growth.

For more information, contact Orientation and First-Year Experience at nso@jhu.edu or (410) 516-3870.
Peer Counselors (APTT)

**WOLMAN HALL AND BRODY LEARNING COMMONS 4010**

A Place to Talk (APTT) is a student-to-student peer listening group for the Hopkins community. We provide a cozy environment for anyone to discuss anything, from everyday frustrations to serious concerns. Peer listeners are undergraduate students who have been trained to listen and respond without giving advice. We’ll help you explore your thoughts and feelings and come up with your own solutions.

**APTT-Z is now available!** In order to provide our services to the Hopkins community during quarantine, we are hosting virtual APTT rooms every week on Zoom. Click here for more information.

Due to the current coronavirus outbreak, our rooms are currently closed. If you are looking for support, we have compiled a list of mental health resources to consider: pages.jh.edu/~aptt

The Student Disability Services Office

**SHAFFER HALL, 101**

Phone: 410-516-4720  
Fax: 443-529-1543  
Email: studentdisabilityservices@jhu.edu  
studentaffairs.jhu.edu/disabilities

Students seeking information or accommodations for a disability should contact Student Disability Services (SDS) to discuss how the University could provide reasonable and appropriate accommodations. To register with SDS for the first time, complete the SDS Registration Form and upload supporting documentation in Accommodate for review.

Documentation guidelines can be found on the SDS website.

Contact with the SDS office is confidential and information is shared with University officials only on a need to know basis.

Dr. Terri Massie-Burrell, Director of Academic Support and Disability Services

Leadership, Engagement, & Experiential Development

Student Leadership and Involvement (SLI) focuses on all aspects of fraternity and sorority life, student governance as well as student organization development and management including event registration, budgeting, policy creation and implementation, advising, and leadership development.

For more information, visit: studentaffairs.jhu.edu/sli or email slandi@jhu.edu.
Student Support Services

Student Outreach & Support

CHARLES COMMONS, 216
Phone: 410-516-7857

Student Outreach and Support in the Office of the Dean of Student Life staff is committed to assisting undergraduate students in successfully navigating the Johns Hopkins University Homewood campus. Student Outreach and Support helps students manage physical and mental health concerns, personal and family emergencies, financial issues, and other obstacles that may arise during their college experience.

Case Managers provide resources and information to help students navigate university systems and policies while prioritizing their wellbeing and academic success. Additionally, Case Managers will assist students in making connections with faculty, staff, and other offices that can collaborate with them to ensure their needs are met. Lastly, the goal is to help students to develop self-advocacy skills that prepare them for involvement in the larger community and life beyond college.

Case Managers work with students who may need to take a Medical Leave Of Absence for physical health or psychological reasons.

Student Outreach and Support is not counseling or therapy; rather, Case Managers have the opportunity to develop close helping relationships with students while coaching students toward appropriate self-care and self-advocacy.

Study Consulting

The Study Consulting Program helps undergraduate students strengthen their academic skills, adjust to the increased demands of college, or fulfill their potential.

Study Consulting pairs undergraduate students with an accomplished senior or graduate student who serves as a consultant. The student-consultant pair meets every week, one hour per week, and works on universal academic skills such as: Time Management, Organization, Note Taking, Writing Papers, Heavy Reading Loads, Test Anxiety, Test Preparation, Where to Study, Self-Discipline, “Backward Planning”, and Study Skills.

Study Consulting was initiated at Johns Hopkins University in the fall of 1985 and has proven to be quite successful. The results are consistent: those who are dedicated and work diligently improve their academic standing.

For more information on our services, please contact:

Mrs. Fay Day
Phone: 410-516-5506
Email: fday2@jhu.edu
academicsupport.jhu.edu
Women and Gender Resources supports and advises students on all matters related to gender equity and the advancement of our women students. In an effort to promote gender equity, WGR provides programming on women in leadership, supporting women in STEM fields, addressing gender biases, and representations of masculinities. Women and Gender Resources serves as a central hub for all on-campus information and events related to gender and inclusion, which can be found on our website studentaffairs.jhu.edu/women-resources and Facebook facebook.com/women.resources.edu.

Women and Gender Resources is located in the Homewood Apartments on 3003 N. Charles Street (directly next to LGBTQ Life and The Office of Multicultural Affairs) and is accessible using the South Entrance. womenandgender@jhu.edu.

Revised 9/8/21
studentaffairs.jhu.edu/community-living

Homewood Student Affairs
Community Living

Housing Operations: 410-516-7960
Residential Life: 410-516-8283
Dining: 410-516-3383
Scheduling & Events: 410-516-3962