

# Making Your Nest

**IN THE HOMEWOOD AREA**



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## Important Contacts

**Emergency Police & Fire**

**9-1-1**

**Non-Emergency**

**3-1-1**

**Campus Safety and Security**

**410-516-7777**

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### Confidential Resources

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**Counseling Center**

410-516-8278

**Counseling Center Help Line**

410-516-7333

**On-Call Counselor**

410-516-7777

**Student Health & Wellness**

410-516-8270

**Religious & Spiritual Life**

410-516-1880

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### Non-Confidential Resources

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**Office of Institutional Equity**

410-516-8075

**JHU Sexual Assault Website**

[sexualassault.jhu.edu/](http://sexualassault.jhu.edu/)

**Office of the Dean of Student Life**

410-516-8208

**CHEW**

410-516-8396

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## Student-Led Resources

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### **SARU Private Hotline**

410-516-7887

### **A Place to Talk**

pages.jh.edu/aptt/

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## Off-Campus Living Resources

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### **Jon Walter**

#### *Student/Community Liaison*

3400 N. Charles St., Mattin Center 210,

Baltimore, Maryland 21218

Office: 410-516-8737

Cell: 443-240-4196

Email: Liaison@jhu.edu

### **Hana Hasan**

#### *Off-Campus Housing Manager*

3401 N. Charles St., McCoy Hall, Terrace

Baltimore, Maryland 21218

Phone: 410-516-7961

Email: OffCampus@jhu.edu

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## Baltimore Resources

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### **Legal Assistance**

#### *Maryland Courts*

#### **LEGAL INFO & RESOURCES**

Phone: 410-260-1392

[www.peoples-law.org/cat/housing](http://www.peoples-law.org/cat/housing)

#### *Fair Housing Action Center of MD*

#### **LEGAL CONSULTATION**

[www.fairhousingmd.org/](http://www.fairhousingmd.org/)

Facebook: @FairHousingMD

#### *Attorney General*

#### **LEGAL ACTION**

Phone: 410-576-6300

[www.marylandattorneygeneral.gov/](http://www.marylandattorneygeneral.gov/)

### **Parking**

#### *City of Baltimore*

Phone: 443-573-2800

Email: [parkingauthority@bcparking.com](mailto:parkingauthority@bcparking.com)

### **Home Inspections**

#### *City of Baltimore*

#### **PESTS & STRUCTURAL DEFICIENCIES**

Phone: 3-1-1

[www.balt311.baltimorecity.gov](http://www.balt311.baltimorecity.gov)

**IMPORTANT CONTACTS**

# Resident Responsibilities

## Maintenance Requests:

Throughout the year, you might face challenges with heating, leaky faucets, and pests in your apartment or home. Oftentimes, the challenge isn't the technical issue, but how well you communicate with management and advocate for yourself. **The following outlines the steps to addressing maintenance issues with management:**



**Submit a maintenance request** by proper channels (for emergency and non-emergency issues) outlined in your lease: online form, email, calling.

Keep a written record of when and how you reach out, as well as management's response.



**Visit the office after 4-hours** if no response to emergency issues with essential services, structural damage or safety hazards.

**Email management after 72-hours** for less urgent maintenance issues that are not a health or safety risk.



If management is unresponsive and inactive, reach out to the **Off-Campus Housing Office** for a consultation.

In severe cases, you can **file a complaint** with the City of Baltimore Attorney General.

## Notice to Vacate

If you have plans to move out, it is important that you **give written notice** to your property management team within the timeframe outlined in your lease. Otherwise, your lease might be **automatically renewed** for another year, for which you will be financially responsible.

## Security Deposit

Before the end of your lease, you should take photos and tour the apartment with your property manager to **identify outstanding damages**. If your property manager identifies damage beyond normal wear-and-tear, you should expect a quote or invoice that verifies the cost of repairs, which will be taken out of your security deposit.

If you expect to receive all or part of your security deposit, your property manager has **45 days after your lease end-date** to return your security deposit with interest. Keep lines of communication open during that period to ensure the appropriate funds are returned.

# Property Maintenance

Students living in rowhomes can borrow equipment to maintain your property:

Gas Mower | Electric Weed Eater | Manual Shears | 100' Extension Cord | Rakes | Brooms | Shovels

## Reserve Items Online:

- >> Visit [studentaffairs.jhu.edu](http://studentaffairs.jhu.edu)
- >> Search 'Exterior Maintenance'
- >> Complete the 'Equipment Rental' form

Upon email confirmation, the equipment will be delivered to you and picked-up in 24-hours.

**There is NO charge for this service.** It is your responsibility to use the equipment safely and return it in the condition you received it.

## Trash & Recycling

### Collection Days

Place bins on curb between 6pm and 6am before collection.

Trash.....**Tuesday**  
Recycling.....**Thursday**

### Bulk-Trash Pick-Up

If you live in a rowhome and have trash that exceeds the amount accepted in weekly trash pickup, call 3-1-1 or submit an online bulk pick-up request: <https://balt311.baltimorecity.gov>. Keep an eye out for opportunities to discard unwanted household items and bulk trash pick-up days facilitated by the JHU Off-Campus Housing office and the Community Liaison in the Spring.

Use durable trash cans with tight fitting lids.

Do not block alleys or sidewalks with your cans.

No more than 3 (32 gal) cans per address.

Using bare trash bags feeds rats and is illegal.



**DO RECYCLE:**

- Milk/Juice/Water Bottles
- Empty Aerosol Cans
- Clean Aluminum Foil
- Books & Newspapers
- Magazines & Envelopes
- Cardboard (Clean, Corrugated, Unwaxed)
- Metal Containers
- Plastic Cups



**DON'T RECYCLE:**

- Soiled Styrofoam Cups/Plates
- Takeout-Food Containers
- Plastic Bags
- Soiled Aluminum Foil
- Plastic Rings
- Deli & Salad Bar Containers



Return plastic bags to your grocer for recycling.

To recycle, use clearly marked containers, paper bags, or cardboard boxes.



Violations may cost \$5,000 per citation.

## RESIDENT RESPONSIBILITIES

# Safety Awareness

Know the neighborhoods where you live and work. Check out the locations of police and fire stations, public telephones, and hospitals.



Carry a purse or bag close to your body, not dangling by the straps.

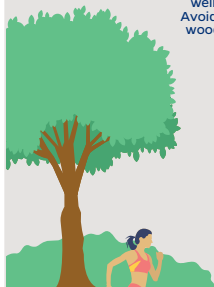


Put a wallet in an inside coat or front pants pocket, not a back pocket.

Stick to well-lit, well-traveled streets. Avoid shortcuts through wooded areas, parking lots, or alleys.



Be sure to put away cell phones and headphones in order to tune in to your surroundings.



When walking down the sidewalk or waiting for a bus—stay alert, calm, confident.



Trust your instincts. If something or someone makes you uneasy, avoid the person or leave.

If you think someone is following you, switch direction or cross the street.

Walk toward an open store, restaurant, or lighted house.



Make your neighborhood and workplace safer by reporting broken street lights, cleaning up parks and vacant lots.

Keep your car in good running condition. Make sure there is enough gas to get you where you're going and back.



Keep a list of all your valuables to include serial numbers and pictures.



**Remember:**  
A lock is not a lock unless you lock it.

Burglars like open parties. Know your guests and secure your property.

Always roll up the windows and lock car doors, even if you're coming right back. Check inside and out before getting in.



Trim shrubbery and foliage so all doors and windows are visible.



Safety. In everyone's hands.

LiveSafe is a personal safety mobile app that JHU is providing to all students, faculty, and staff. The app provides a quick, convenient, and discrete way to communicate directly with Johns Hopkins safety officials, enhancing your overall safety and allowing JHU Public Safety to better protect you.

**Share info with safety and security**  
Submit tips related to safety concerns. Attach a photo, video, or audio file. You can even do it anonymously.

**Know what's around you**  
Have fast access to University resources: emergency information, campus resources, and Baltimore resources.

**Tab navigation: Home**  
Keeps University-related functionality in one place within the app.

**Get LiveSafe**  
Download "LiveSafe" from the App Store or Google Play. Register and fill out your profile. Select Johns Hopkins-Homewood. You're set!

**Request help in an emergency**  
Quickly access emergency numbers. Safety officials can leverage location-data in an emergency, allowing for faster response times.

**Request a security escort or help ensure you and friends get home safely**  
Virtually walk contacts to their intended destination and know when they have arrived.

**Tab navigation: SafeWalk and Notifications**  
Makes it easier to quickly start a peer-to-peer SafeWalk and access broadcast messages.

**SAFETY AWARENESS**

# Community Relations

During your off-campus experience, you will be taking on responsibilities as a new member of the community. The purpose of **Johns Hopkins University Student Conduct Code** is to promote and protect the health, safety, welfare, property, and rights of all members of the University community. The Student Conduct Code applies to all students, including those living off campus.

## Amnesty & Responsible Action Protocol

### MAKE THE CALL

**Safety is first and foremost.** As a Hopkins community member, we expect students to demonstrate the utmost care and concern for others in medical emergency. To encourage students to immediately seek necessary medical attention for themselves or others, the following has been implemented:

The University will not impose disciplinary action against individual students or Recognized Student Organizations when they report or seek assistance from on-duty medical staff or law enforcement in the event that alcohol/drug use results in medical emergency. The University will not impose disciplinary action against the student who is subject of such medical emergency.

Amnesty may not apply to repeated incidents or egregious medical emergencies. This amnesty does not preclude disciplinary action for other violations, including but not limited to, the University Sexual Misconduct Policy and Procedures, and other serious violations of the Student Conduct Code (e.g. physical/emotional abuse, distribution of alcohol/drugs, hazing, theft, weapons, etc.).

A student's or Recognized Student Organization's failure to seek appropriate assistance or efforts to disrupt attempts to seek appropriate assistance may constitute a violation of the Student Conduct Code.

This Amnesty does not preclude further action by external entities or other university departments (e.g. national organizations, JHU Athletics, JHU Fraternity and Sorority Life, Residential Life, etc.) in response to misconduct.

*To initiate the Amnesty and Responsible Action Protocol, you must:*

#### 1. Call for help:

In the moment of witnessing a medical emergency or personal crisis, you must take immediate action to call Campus Safety and Security (410-516-7777), 9-1-1, or if you're on-campus, contact an RA-on-duty or use any Blue Light on-campus.

#### 2. Stay:

Remain with the individual(s) needing help until the on-duty emergency medical staff or law enforcement arrive.

#### 3. Cooperate:

Provide information and assistance as needed from the emergency responders and University officials reporting to the needs of the individual. Meet with the appropriate University staff following the incident and agree to the timely completion of any recommended educational alcohol or other drug corrective measure as assigned by a Conduct Administrator or Hearing Board.

*For the full Amnesty policy, please visit:*  
<http://bit.ly/JHUAmnestyPolicy>



# What counts as a drink?



12 fl oz  
of beer



5 fl oz  
of wine



1.5 fl oz shot  
of 'hard liquor'

## Baltimore City's Social Host Ordinance

Baltimore City amended its Neighborhood Nuisance law in June 2015 to provide neighborhoods with a more effective tool to address the problems emanating from loud and unruly house parties. Under the new law, police can now write a civil citation on the spot, similar to a speeding ticket, to the property owners, property managers, occupants, and/or tenants when a loud and unruly party takes place.

A loud and unruly party is a gathering of **two or more** people on private property at which: Alcohol is illegally provided to anyone under 21 or someone under 21 is illegally consuming or possessing alcohol; or conduct is disturbing the peace, including:

- Excessive noise;
- Obstruction of public rights-of-way by crowds;
- Public drunkenness;
- Disorderly conduct that disturbs the peace;
- Vandalism
- Littering
- Any conduct that threatens the health, safety, quiet enjoyment, or general welfare.

### PERSONS RESPONSIBLE

The owner, operator, tenant, or occupant, whether alone or jointly with any other person is a "person responsible" under this ordinance. Persons responsible for a loud and unruly party remain liable for violating the ordinance even if they were not present.

### PENALTIES

For the first offense, all those cited are subject to a \$500 fine. For subsequent offenses within 12 months of the previous offense, all those cited are subject to a \$1,000 fine.

### CONSEQUENCES FOR TENANTS

A violation of this ordinance is construed as demonstrating a clear and imminent danger that the person responsible or others involved will do serious harm to themselves or others, which allows the landlord to give a 14 day written notice to the tenant to vacate the premises.

*For the full Social Host Ordinance, please visit:*  
<http://bit.ly/SocialHostOrdinance>

## Reducing Noise

There is no magic formula for having a party at your house that will guarantee no one will be disturbed by the noise. Having a good, solid relationship with your neighbors well before you have your first party/gathering at your house can help.

Remind guests to be as quiet as possible when they arrive and leave.

Keep your windows and doors closed. Try to keep the center of activity away from your main entrance.

Don't let guests congregate outside of your house or on your porch.

Take the time to periodically check the noise level both inside and outside of your home.

Stay off of the fire escapes and the roof, unless there is an emergency.

**Take time now to meet all your neighbors.** Provide a way to contact you with concerns and try to let them know in advance if you are planning to have a group of friends over to your house. Even then, do not be surprised if someone calls the police or the University-- making a lot of noise late at night is against the law.

## COMMUNITY RELATIONS

# Local Hotspots

## Emergency Facilities

- 1 **MedStar Union Memorial Hospital**
- 2 **Police Department**

## Restaurants

- 18 **Papermoon**  
*Artistic Diner*
- 19 **R. House**  
*Variety of food vendors*

## CAFES/COFFEE SHOPS

- 20 **Bird in Hand**
- 21 **Carma's Cafe**  
*Cafe with full menu*
- 22 **Charmingtons**
- 23 **Starbucks**  
*Charles Village & the Rotunda*
- 24 **One World Cafe**  
*Vegetarian & vegan menu*

## ST. PAUL STRIP

A variety of restaurants, cafes, and local shops, including...

- |  |   |
|--|---|
| <b>Chipotle</b><br><i>Fast Mexican food</i>              | <b>Doner Bros</b><br><i>Kebab shop</i>            |
| <b>Honeygrow</b><br><i>Stir-fry &amp; fruit desserts</i> | <b>Peko Peko</b><br><i>Ramen &amp; rice bowls</i> |
| <b>Potbelly</b><br><i>Deli sandwiches</i>                | <b>Ledo's Pizza</b><br><i>Pizza &amp; subs</i>    |
| <b>THB</b><br><i>Gourmet bagelry</i>                     | <b>Subway</b><br><i>Deli sandwiches</i>           |
| <b>Cold Stone</b><br><i>Ice-cream &amp; shakes</i>       | <b>Tamber's</b><br><i>Indian diner</i>            |

## THE AVENUE

A variety of artsy restaurants, cafes, and quirky local shops in Hampden.

## Grocery Stores

- 3 **Eddie's Market**
- 4 **Giant**  
*Charles Village & Hampden*
- 5 **MOM's Market**
- 6 **Safeway**

## Convenience Stores

- 7 **CVS**  
*Pharmacy*
- 8 **Hopkins Deli**
- 9 **Walgreens**  
*Rite Aid Pharmacy inside*
- 10 **University Market**
- 11 **7 Eleven**  
*Charles Village & Remington*

## Local Retailers

- 12 **B. Willow**  
*Plant & Botanical shop*
- 13 **Get Shredded**  
*Second-Hand Boutique*

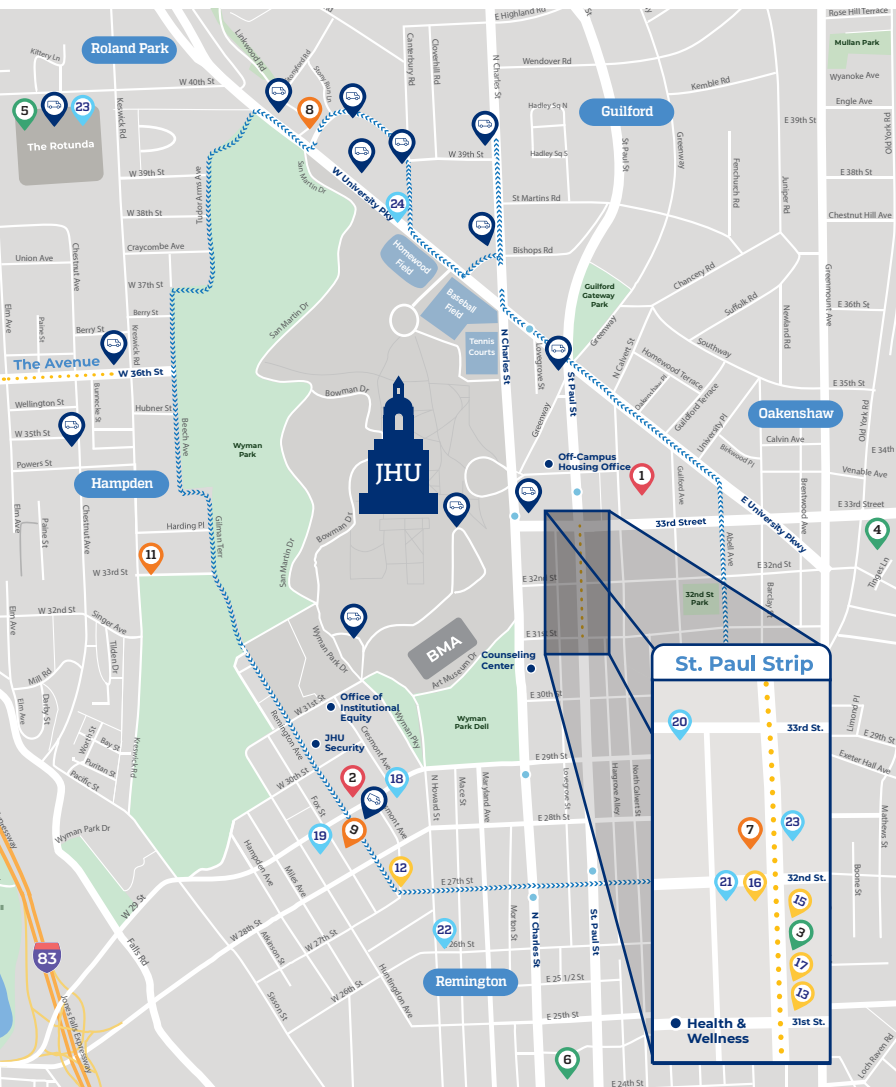
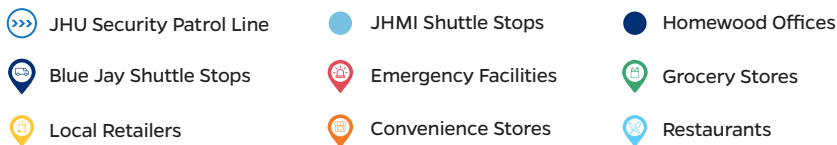
## BANKS

- 14 **JHU Credit Union**
- 15 **Bank of America**

## DRY-CLEANERS

- 16 **St Paul Cleaners**
- 17 **Super Laundromat**

# Homewood Area Map



## LOCAL HOTSPOTS